

Southwark Community Health Council

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Southwark CHC

Question for Casualty Directors

Baseline Information

1. a) No. of Consultants?
 b) No. of Junior medical staff?
2. Does the Department ever close?
3. Hours worked by junior medical staff?
4. Length of duty shift?
5. Arrangements for access to specialist registrars?
6. Is there a children's casualty?
7. Are there special facilities for people in a mental health crisis?
8. Is there a minor injuries unit?
9. Is there a primary care service in A and E.
10. Number of medical beds available for emergency admissions?
11. Number of surgical beds available for emergency admissions?
12. Which Triage system is used?
13. Is there an acute admissions unit? Who runs it? How many beds?
 Maximum stay?
14. Is there an Observation Unit?

The Community Health Council is a statutory body which represents the community and campaigns for the best possible Health Service.

web site: www.southwarkchc.org.uk

Detailed Information

1. Number of **new** (adult and paediatric) attendances in 1997, 1998, 1999,
a) for the first eleven months and for
b) Individual months.
2. Number of total attendances (adult and paediatric) for the same period.
3. The percentage of follow-up patients (as % new attendances – adult and paediatric)
4. The percentage of unscheduled returns?
5. The percentage of new patients who attend by ambulance?
6. The percentage of new patients who are admitted?
7. Number of attendances for each category of triage?
8. The percentage of patients within each category of triage, seen within the time designated for that category?
9. The length of wait for patients to see a casualty doctor and a specialist registrar?
10. The length of time patients wait for admission after a decision to admit has been made?
11. The turnaround times (average and range)?
12. Time taken to transfer to the X-ray department?
13. Thrombolysin 'door to needle time' for patients with acute myocardial infarction?
14. Time taken for transfer of patients with fractures of the neck of femur i.e. from arrival time to a bed in a ward?

CHC Collaboration, 2/12/99

End

CC Guy's Watch, ogl, Donald Bompas, Bob Knight, Shelley Eugene, Debbie Richards, Dawn Webster, Steve Hardisty.