

CHC Listings

January 1998



CHC LISTINGS

January 1998

Contents:

Directory Amendments	1
CHC Publications	2
Official Publications	5
General Publications	6
ACHCEW: Responses to	
Consultation Documents	8
Forthcoming Consultations	9
Forthcoming Events	9
Information Wanted	12

directory amendments

NORTHAMPTONSHIRE-SOUTH

New Fax No. 01604 239395

EASTBOURNE, SEAFORD & WEALDEN CHC

New Fax No. 01323 503766

AYLESBURY VALE

New Tel No. 01296 483222

HUNTINGDON CHC

Chief Officer

now known as.

Mrs Heather Dean

WINCHESTER & CENTRAL HANTS CHC

New Address: Highcroft
Romsey Road
Winchester
Hampshire SO22 5DH

New Tel No. 01962 863511 ext. 443

ASSOCIATION OF COMMUNITY HEALTH COUNCILS FOR ENGLAND & WALES
Earlsmead House, 30 Drayton Park, London N5 1PB. Phone: 0171 609 8405 Fax: 0171 700 1152

directory amendments

LIVERPOOL EASTERN CHC

New Address: 702 Prescott Road
Old Swan
Liverpool
Merseyside
L13 5XG

Tel/Fax No's remain the same

DYFFRYN CLWYD CHC

New Chief Officer: Mrs Kay Hemsley

chc publications

Thank you to all the CHCs which have sent copies of their reports to ACHCEW. It is especially helpful when a short summary is enclosed giving information on the aims, methodology, sample size and results of the report. This ensures that the summary used in CHC Listings (and in the annual Bibliography and ACHCEW's database) accurately reflects the CHC's perception of the main points. If you would like to include a short summary when sending future reports to ACHCEW, that would be most welcome.

Raising The Profile of The CHC: A Project by the Community Services Working Group

Dudley CHC

Pages: 7

The report by the CHC's Community Services Working Group considers options for raising the CHC's profile and makes a number of recommendations.

Work with the public 1996/97

Waltham Forest District CHC

Pages: 15

The report gives details of the CHC's information, advice and complaints work with the public during 1996/97.

Local People's Views on Health and Health Services in Ordsall, Salford.

Salford CHC

Pages: 16

The CHC decided to seek the views of local people (including homeless people) in Ordsall on the quality, accessibility and development of primary care services. The report details the results of a rapid appraisal undertaken in Ordsall in September and October 1997. It is intended to complement and inform work by the NHS and other agencies in Salford, particularly in the development of primary care and the commissioning of services.

Visits to GP Practices May - June 1997

Leicestershire CHC

Pages: 14

Leicestershire CHC visited three practices to develop good working relationships with GPs, to challenge the preconception that CHCs are primarily involved with GP complaints, to inform the CHC of the day-to-day running of GP practices and to demonstrate the CHC's willingness to listen to GPs' concerns. Issues raised included a local Trust merger, the local acute services review, locality commissioning, equality of access, complaints/information systems and the GPs' business plans.

Evaluation of The Discharge Framework in Leicestershire's Acute Trusts

Leicestershire CHC

Pages: 16

Leicestershire CHC's Secondary Care Working Party agreed to undertake a series of visits to three acute hospitals to ascertain the working of the Leicestershire Discharge Framework. The visits drew on the CHC's interest in the "patient experience", concerns about delayed discharge and bed blocking and interest in the co-ordination of NHS and social services.

"Ending The Lottery?"

Bristol & District CHC

Pages: 33

Bristol & District CHC established a Project Group in 1996 to investigate the way the Calman-Hine report is being implemented within the catchment area of the CHC. The experiences of the four local acute hospitals, together with views from the local hospice services, Cancer Intelligence Unit and the voluntary sector providers of support and information, have been examined. View of Avon Health Authority and of primary care staff in the locality have also been noted. The report includes a checklist of quality standards for cancer services, from the patient's perspective.

A Report on Outcome of Debate on Bathing Services in Hastings and Rother
Hastings & Rother CHC

Pages: 4

The report follows considerable research and discussion by Hastings & Rother CHC. The purpose is to highlight the need for urgent provision of services, to influence service providers and commissioners and to identify a way forward.

A Survey on Services and Care for People with Diabetes Mellitus in Hastings and Rother

Hastings & Rother CHC

Pages: 10

The survey draws on discussions with professionals and NHS personnel, a questionnaire to GPs, visits to centres and clinics, discussions with patients and relatives and discussions with representatives of local voluntary organisations. Recommendations relate to IT, signposting, information to opticians and other areas.

Report of a Consumer Survey: Family Planning Services for Younger People

Hastings & Rother CHC

Pages: 12

This small survey of students at Bexhill College confirms the importance of offering users a choice of family planning services. 64 completed questionnaires were returned. It is clear that there is a need for a community service in the Bexhill District.

Down Lisburn: Carer's Forum on Learning Disability

Eastern Health and Social Services Council

Pages: 36

The aim of this project was to examine the current level of service provision for individuals with learning disabilities and their carers in the Down Lisburn Trust. It asked carers about their levels of satisfaction with the services provided and gave them the opportunity to identify any deficits or gaps in this provision. Overall, the project found moderate levels of satisfaction with service provision. However, many carers stated that they had to fight for everything that the person they cared for needed. The need for carers to be provided with information and advice on the range of service available, along with details of support networks, benefits entitlements and emergency contacts was highlighted.

Family Planning Services in South & West Devon

Plymouth CHC

Pages: 21

Both CHCs undertook work in their districts to assess the provision of family planning services. The assessment involved face-to-face interviews with a selection of clients at family planning clinics, observations at the clinics against a common protocol and the distribution of a questionnaire to selected schools.

Obtaining CHC publications
If you want copies of any CHC
publications, could you please
contact the relevant CHC directly
(details in directory) and not ACHCEW

official publications

Partnerships in Reality: A Framework for Improving Health in North Thames.

Annual Public Health Report

NHS Executive

Availability: Department of Health, 40 Eastbourne Terrace, London W2 3QR

Tel: 0171 725 5300 Fax: 0171 258 0530

This profile brings together some of the routinely available data on the population and epidemiology of the residents of North Thames.

People Like Us: Summary Report of the Review of the Safeguards for Children Living away from Home

Department of Health

Availability: SC4C, Room 136, Department of Health, Wellington House,

133 - 155 Waterloo Road SE1 8UG Tel: 0171 972 4417 Fax: 0171 972 4695

The Government commissioned the review from Sir William Utting to look at the adequacy of safeguards against the abuse of children living away from home.

official publications

Higher Purchase: commissioning specialised services in the NHS

Audit Commission

Availability: The Audit Commission, 1 Vincent Square, London SW1P 2PN

Tel: 0171 828 1212

This report provides an authoritative account of how health authorities are commissioning specialised services in the late 1990s. It looks at current practice and identifies the steps to good commissioning.

Guidance on Commissioning Cancer Services: Improving Outcomes in Colorectal Cancer

NHS Executive

Availability: Department of Health, PO Box 410, Wetherby LS23 7LL

This booklet is intended to help Chief Executives of Health Authorities and NHS Trusts review and identify ways to improve services for colorectal cancer.

Future Patterns of Medical Care

NHS Executive

Availability: Department of Health Literature Line: Tel: 0800 555 777

This paper summarises the Standing Medical Advisory Committee's discussions of the issues it believes should underlie any consideration of the future patterns of secondary care services. It is concerned mainly with the District General Hospital (DGH), whilst acknowledging the roles of the referring GP and of tertiary referrals to superspecialist centres.

general publications

The nursing and health visiting contribution to the continuing care of older people

United Kingdom Central Council for Nursing, Midwifery and Health Visiting (UKCC)

Availability: United Kingdom Central Council for Nursing, Midwifery and Health

Visiting Distribution Department, 23 Portland Place, London W1N 4JT

The purpose of this booklet is to share with the nursing and health visiting professions the issues raised through the work of the project group established by the UKCC to address concerns about the nursing and health visiting contribution to the continuing care of older people.

The Fullness of Time - How homes for older people can respond to their residents' need for wholeness and a spiritual dimension to care

Counsel and Care

Availability: Counsel and Care, Twyman House, 16 Bonny Street, London NW1 9PG

Tel: 0171 485 1550 Fax: 0171 267 6877. £6.00

This publication explores good practice in relation to the spiritual and personal values of residents and staff.

general publications

The Way Forward for Mental Health Services - A report by the NHS Confederation and the Sainsbury Centre for Mental Health

The NHS Confederation and Sainsbury Centre for Mental Health

Availability: The NHS Confederation Birmingham Office, Birmingham Research Park, Vincent Drive, Birmingham B15 2SQ Tel: 0121 471 4444 Fax: 0121 414 1120

Clinical Effectiveness Strategy

The Chartered Society of Physiotherapy

Availability: The Chartered Society of Physiotherapy 14 Bedford Row, London, WC1R 4ED Tel: 0171 306 6666 Fax: 0171 306 6611

This strategy provides a framework within which the Society can take forward its plan of work on clinical effectiveness.

Promoting the Health of Older People: A Compendium

Health Education Authority

Availability: Health Education Authority, Hamilton House, Mabledon Place, London WC1H 9TX

This compendium provides a framework drawn from a broad range of perspectives to guide and inform the development of a strategy that will allow the rights and opportunities of people in later life to be recognised and met.

Researching Older People's Health Needs and Health Promotion Issues

Jay Ginn, Sara Arber and Helen Cooper

Availability: Health Education Authority, Hamilton House, Mabledon Place, London WC1H 9TX

This review highlights the diversity of health issues relevant to later life.

It discusses the influence of the physical, social and infrastructural environment on older people's health and recognises their implications to social policy.

Can the NHS afford the Private Finance Initiative?

Declan Gaffney and Dr Allyson M Pollock, British Medical Association (BMA)

Availability: Department of Public Health Sciences, St George's Hospital Medical School, Cranmer Terrace, London SW17 0RE

This report sets out the research team's findings. It identifies important issues arising from the operation of the PFI in the NHS, perhaps the most important being the extent to which PFI is being subsidised by the rest of the NHS.

general publications

School pack

National Asthma Campaign

Availability: National Asthma Campaign, Providence House, Providence Place,
London N1 0NT

This pack is for school staff, head teachers, school governors/ school boards, local education authorities/education and library boards, the school health service and others in primary and secondary schools in the UK who want to find out about asthma in school-aged children and develop a comprehensive policy for managing asthma in school.

achcew

responses to consultation documents

The Centre's Information Needs Framework for PMS Provider Pilots

NHS Executive

04/12/97

Developing an NHS Charter

NHSE

03/12/97

Critical Care Services

Audit Commission

26/11/97

Consultation on the Citizen's Charter

Cabinet Office

26/11/97

Review of the Private Finance Initiative in the NHS

NHS Executive

19/11/97

Consultation on the proposed amendments to the Midwives Bill

UKCC

13/11/97

forthcoming consultations

Draft specification: The use of locum doctors

Audit Commission

Response by 16 January 1998

Reaccreditation and recertification for the dental profession

General Dental Council

Response by 16 January 1998

Consultation - draft report on genetic testing for late onset disorders

Advisory Committee on Genetic Testing (DOH)

Response by 16 January 1998

Draft: Confidentiality: providing and protecting information

GMC

Response by 13 February 1998

If your CHC is responding to any of these documents, it would be very helpful if copies of your responses could be sent to ACHCEW at least a week before the deadline.

forthcoming events

The British Library will be running a series of courses on Medicine and Health Care

- ◆ Using Medline and Healthstar for Health Care Information
- ◆ Sources of Health Care Information
- ◆ Consumer Health Care Information on the Internet

Further information: contact David Dubuisson

on 0171 412 7470, fax: 0171 412 7947

or email: dave.dubuisson@bl.uk

From Local to Global: rethinking public health beyond the year 2000

- ◆ on 15-16 January 1998
- ◆ at The Sheffield Hallam University
- ◆ organised by: The Public Health Alliance
- ◆ cost: £35

Further information:

telephone: 0121 643 4343/7628

forthcoming events

Patient Held Records

- ◆ This meeting is intended to bring together researchers in the field of patient held records. It is also open to those interested in that research. The focus will be on current research and the challenges and problems faced by researchers as well as findings.
- ◆ on 13 January 1998
- ◆ at St. Anne's College, Oxford
- ◆ organised by: Public Health Resource Unit
- ◆ cost: £45

Further information:

telephone: 01865 226810 (Kate Saffin)

The White Paper Conference - The Future of the Health Service

- ◆ This conference will provide an opportunity for all those involved and interested in the health service to consider the repercussions of the White Paper and how policy ideas can be developed.
- ◆ on 19 January 1998
- ◆ at Church House, Westminster, London
- ◆ organised by: The NHS Confederation
- ◆ cost: NHS Confederation Members £229.12
Non-members £293.75

Further information:

telephone: 0121 414 1536

Towards Public Understanding of Clinical Trials

- ◆ A conference for health professionals of all disciplines interested and involved in research and trials, as well as representatives of health care users.
- ◆ on 16 February 1998
- ◆ at Westminster Central Hall, London
- ◆ organised by: Marie Curie Cancer Care
- ◆ cost: £40

Further information:

telephone: 0171 201 2314

Changing Childbirth - a voice for parents

- ◆ The conference will present delegates with the findings of the NCT's Voices project, set up to provide training and support in order to increase the confidence of users, reps and to improve their communication with health professionals.
- ◆ on 20 January 1998
- ◆ at Institute of Education 20 Bedford Way, London WC1H 0AL
- ◆ organised by: The National Childbirth Trust
- ◆ cost: £85

£40 for Registered Charities

Further information:

telephone: 0171 439 1442

forthcoming events

Empowerment, Participation and Health - Involving Children, Young People and their Carers

- ◆ This seminar is for all those practitioners, planners, policy makers, academics and researchers who are interested in issues of participation from the NHS, local or central government, voluntary organisations or the independent sector, as well as active young people themselves.
- ◆ on 3 April 1998
- ◆ at The Town Hall, Leeds
- ◆ organised by: Labyrinth Training & Consultancy
- ◆ cost: Statutory organisations or partnerships: £110+£19.25 VAT
Voluntary organisations or partnerships: £70+£12.25 VAT

Further information:

telephone: 01535 647443

Maternity Care For All

- ◆ This one day conference will promote good practice in addressing the diverse needs of all who use the maternity services. The conference will explore inequalities in the lives of pregnant women and in access to maternity care.
- ◆ on 4 February 1998
- ◆ at The Royal College of Obstetricians & Gynaecologists, Regent's Park, London
- ◆ organised by: The Charging Childbirth Team
- ◆ cost: Professionals £50
Voluntary organisations £30

Further information:

telephone: 0181 566 1902

Consumer Conference

- ◆ on 26 February 1998
- ◆ at The Royal College of Surgeons of England, 35/43 Lincoln's Inn Fields London WC2 3PN
- ◆ organised by: The Surgical Epidemiology and Audit Unit of the Royal College of Surgeons of England jointly with the Royal College of Anaesthetists and the Royal College of General Practitioners
- ◆ cost: no charge - first come, first served

Further information:

telephone: 0171 973 2168 (Elaine Powell)

forthcoming events

"Research - what's in it for me?"

- ◆ A 'learning conference' for consumer and specialist interest organisations, NHS managers and professionals to explore the issues surrounding consumer involvement in health research and how it can benefit the quality and delivery of health services.
- ◆ on 28 January 1998
- ◆ organised by: NHS Executive
- ◆ cost: Statutory organisation £35
Voluntary groups, charities £15

Further information:

telephone: 01865 226917 (Sue Weston)
01273 553382 (Bec Hanley)

The 6th Annual Public Health Forum

- ◆ This major event will explore the implications of the Government's new public health strategy, "Our Healthier Nation".
- ◆ on 24 - 25 March 1998
- ◆ organised by: The Association for Public Health
- ◆ cost: Members of APH, NWPFA and SHEPS £220 Early booking
£235 Full price after January 31 1998
Non-members £280 Early booking
£300 Full price after January 31 1998

information wanted

In recent months NE Essex CHC has seen an increase in the number of enquiries/ complaints relating to **charges by dentists for patients** who have turned up late for an appointment, failed to keep an appointment or failed to give what the dentist considered reasonable notice that they are unable to keep an appointment. Patients were not expecting to be charged and in each case it was the first time that, for a variety of reasons, they have been late or missed an appointment. Notices displaying information are often not prominent. The CHC would like to hear from CHCs with similar experiences. They would also like to hear from CHCs aware of any examples of good practice in achieving effective communication between the practice and patients on the policy for charging.

Sally Atkinson from Leicestershire CHC would like to hear from any CHCs which have done work in relation to **transplants** or which have knowledge of this area.

Ceredigion CHC would be interested in hearing from any CHCs which have set up a **joint patient advocacy scheme** with a Trust in their area particularly if external funds/grants were used to set up such a scheme (01970 624760)

information wanted

Liz Lloyd from Montgomery CHC would like to hear from any CHCs who have any information regarding **SOS talismans being misinterpreted**. (01686 627632)

Ann Covell from Torbay and District CHC would like to hear from any CHCs who have any information regarding **dangerous driving by ambulance drivers**.

For our files:

ACHCEW would be grateful if any CHCs sending information to another CHC in response to a request for information could also send a copy to ACHCEW.

The deadlines for the next two issues of CHC Listings are
9 January and 6 February