

CHC Listings

June 1997



CHC LISTINGS

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Contents:

Directory Amendments	1
CHC Publications	2
Official Publications	5
General Publications	5
ACHCEW: Responses to Consultation Documents	7
Forthcoming Events	8
Information Wanted	10

directory amendments

Page 28 - NORTH WEST SURREY

Martin Loughna no longer Chief Officer
Position - vacant.

New Tel Nos: 01932 705540/705541

Page 29 - SOUTH WEST SURREY

New Tel No: 01483 536239

Page 4 - BASILDON & THURROCK

Change of Name:
Basildon, Brentwood and Thurrock CHC

New Chief Officer:
Mark Ham

ASSOCIATION OF COMMUNITY HEALTH COUNCILS FOR ENGLAND & WALES
Earlsmead House, 30 Drayton Park, London N5 1PB. Phone: 0171 609 8405 Fax: 0171 700 1152

Mental health resource directory 1996 - 1997 - 1998

Kidderminster & District CHC

Pages: 30

This is the third edition of the Directory, first published five years earlier:

"Feedback from workers in mental health and from people using the services suggest that it has been an invaluable guide."

Profile of CHC members

Waltham Forest District CHC

Pages: 7

The statistical survey includes breakdowns of the CHC members by age, gender, ethnicity, disability, qualifications/work experience and other commitments. The CHC members were also questioned on their attitudes eg. about complementary therapies, sources of NHS funding, prioritisation and unified purchasing.

The patients journey through the outpatient's department of the Doncaster Royal Infirmary

Doncaster CHC

Pages: 28

The qualitative study was conducted by the CHC accompanying twelve patients through their journey in eight outpatient departments at the Doncaster Royal Infirmary over the course of four days.

A guide to residential and nursing homes for elderly people in Berkshire 1996

East Berkshire CHC

Pages: 64

This is the sixth edition of a detailed and informative directory and includes 'Advice and Guidance before Choosing a Home'. The directory gives details on the residential and nursing homes' charges, facilities and amenities, medical arrangements and respect for residents' rights. It also includes comments from CHC observers.

Health related self help groups in Leeds

Leeds CHC

Pages: 43

The sixth edition of the directory lists local groups providing information, help and support on a wide range of health related issues. Most of these are run by voluntary groups or charities. Some are funded by the statutory authorities in Leeds but most of them operate on an informal basis.

In the May issue we listed a report on the Outpatient Passenger Transport Service which was produced by North Durham Community Health Council. Please note that this was a joint project, undertaken with South Durham & Weardale CHC.

Patients' perceptions and experiences of services provided by Daisy Hill Hospital
Southern Health and Social Services Council

Pages: 78

The survey finds that patients hold Daisy Hill in high esteem. 629 inpatients, outpatients, day patients and A&E cases were interviewed. The survey covered a wide range of areas including transportation, waiting times, information, privacy, the Patient's Charter, food and overall satisfaction. Room for improvement was identified in some areas including car parking, surgical gowns, information relating to referrals, follow-up and waiting times.

Changing childbirth survey
Southend District CHC

Pages: 6

The survey gives a snapshot of how 139 women felt about the service they received. It also gives an indication of the changes they would like to see. Women want to continue to be involved in the planning of their ante-natal care and their delivery. Women want continuity of care ideally from a named midwife who would be responsible for their ante-natal care, their delivery and their post-natal period.

Report on a survey of GPs' views on the provision of general medical services to people with learning disabilities

East Berkshire CHC

Pages: 11

The CHC was concerned about the practicalities of community care for people with learning disabilities. 106 GPs (56%) responded to a questionnaire on the services they provide this client group.

An evaluation of the Derwentside Crossroads Care Attendant Scheme 'The carers view'
North Durham CHC

Pages: 16

Derwentside Crossroads approached the CHC to carry out an independent evaluation of their Care Attendant Scheme. This report assesses carers' satisfaction as the first stage of the evaluation. 11 of the 22 clients receiving respite were interviewed.

'Last on the agenda', A report on the views of minority ethnic communities in Darlington on the health service

Darlington & Teesdale CHC

Pages: 5

The report was written by a project worker appointed to look at the links between the CHC and members of the local black and ethnic minority communities. Interviewees were asked about their experiences of GPs, health visitors, the Darlington Memorial Hospital and racial harassment.

A response to the review of South Thames Community Health Council organisation and staffing
South Thames Regional Assoc of CHCs

Pages: 10

The response reflects CHCs' "considerable concern at the poor quality of the South Thames review and the report which followed".

A user's guide to the coroner's court

Southwark CHC

Pages: 26

The guide describes in simple terms what a coroner does, what procedures are followed and the rights of people involved.

Guidelines on visiting

South Thames Regional Assoc of CHCs

Pages: 19

The guide is intended to be used in conjunction with guidance produced by individual CHCs and so gives a basic framework for visiting.

Visiting handbook for members

Somerset CHC

Pages: 62

The guide provides a series of detailed checklists to be used on individual visits. It also provides information on local procedures, for example on writing and distribution of reports.

'Bridge the gap.' A survey of dental services

Plymouth CHC

Pages: 22

The CHC carried out a very large survey of local dental services. Over 16,000 questionnaire cards were distributed and, although the response rate was only 24.5%, 3,953 cards were returned. The survey compared two local areas, Plymouth and Tavistock, and found considerable differences between the two. For example, people in Plymouth were more likely to be registered with an NHS dentist and to have had a choice of dentists when they registered. Of those people who had registered in the last 12 months, 78% reported difficulty in finding an NHS dentist. Fewer than half the respondents knew that they could be de-registered from a dentist if they did not visit the dentist for two years.

Response to: 'The future shape of services for people with physical disabilities.'

Oxfordshire CHC

Pages: 29

The CHC was consulted about a new physical disability strategy drawn up by Oxfordshire County Council and Oxfordshire Health Authority. Various methods were used to collect public views, which the CHC collated. It produced a detailed report with recommendations from the public and from the CHC.

Obtaining CHC publications

If you want copies of any CHC publications, could you please contact the relevant CHC directly (details in directory) and not ACHCEW

official publications

Ethics Committee Review of Multi-centre Research
Establishment of Multi-Centre Research Ethics Committees

Breastfeeding: you and your baby
Department of Health

Changing childbirth and the baby
Changing Childbirth Implementation Team

A new partnership for care in old age
Department of Health and other Government Departments

First Class Delivery: Improving Maternity Services in England and Wales
Audit Commission

general publications

Food Policy for the 21st century: can it be both radical and reasonable?
Professor Tim Lang

Drugs: a programme of action for the next century
SCODA

Genes and the Mind: a guided tour of the genetics of mental health and
a chance to indicate your views
Medical Research Council

The New Doctor
General Medical Council

The New Practice - Based Complaints Procedure (General Practice)
Portsmouth MAAG, Portsmouth & SE Hampshire Health Authority

general publications

Abuse in Care: A necessary reform
Public Concern at work

Harm's Way: abuse experienced by residents in homes and steps to take to reduce it
Les Bright, Counsel and Care

Reference manual for public involvement
Jacqui Barker, Maxine Bullen, Jenny de ville

Rationing Community Care. CAB Clients' experiences of Home Care Services
National Association of Citizens Advice Bureaux

A&E: NHS in distress
NHS Support Federation

Health Beliefs
Royal Pharmaceutical Society of Great Britain, and Merck Sharp & Dohme

Out of the frying pan: The true cost of feeding a family on a low income
Becky Owens, Save the Children

Consumer Congress: Directory 1997
Consumer Congress Secretariat

responses to consultation documents

Green Paper: Developing Partnerships in Mental Health
Department of Health

13/05/97

Patient packs: Proposed amendments to the Medicines (Products other than Veterinary Drugs)
(Prescription Only)
Order 1983
Medicines Control Agency/Department of Health

13/05/97

Review of the uses of patient information
Caldicott Committee

29/04/97

New performance procedures for the GMC
General Medical Council

28/04/97

The deadlines for the next
two issues of CHC Listings are
9 June and 11 August.

National Federation of
Consumer Groups: please
note new contact details -
527 Leeds Road, Scholes,
Leeds LS15 4DA
(tel/fax: 0113 264 8341)

forthcoming events

Promoting Patient Choice Together

- ◆ aims to encourage public debate and stimulate developments in the areas of shared clinical decision-making and patient choice
- ◆ on 30 & 31 October 1997
- ◆ International conference: London
- ◆ cost £195

Further information from:

Pam Tawn

King's Fund, 11-13 Cavendish Square, London W1M 0AN

phone: 0171 307 2672

Right From The Start - Let's talk

- ◆ a day for parents of disabled people and professionals to work together to make it right, from the start, for disabled children.
- ◆ organised by the Right From the Start Consortium, in association with SCOPE and the National Children's Bureau.
- ◆ on 24 June 1997
- ◆ at Queen Mary and Westfield College, Mile End Road, London E1

Further information:

National Children's Bureau,

Conference Department,

8 Wakley Street, London EC1V 7QE

phone: 0171 843 6042/41

Rationing in the NHS: time to get real

- ◆ the conference will look at the "inevitability of rationing in today's NHS"
- ◆ organised by the BMA and BMJ, co-sponsored by the King's Fund, the College of Health and the Rationing Action Group (RAG)
- ◆ on 10 - 11 July 1997
- ◆ at Kensington Town Hall, London W8
- ◆ evening debate + day conference: £146.88
day conference only: £123.38
evening debate only: £23.50

Further information:

British Medical Association,

Conference Unit,

PO Box 295, London WC1H 9TE

phone: 0171 383 6605

fax: 0171 383 6663

forthcoming events

It's MY MONEY and I'll spend it if I want to!

- ◆ for people with learning difficulties, people from housing, social, health and voluntary provider organisations, families and relatives
- ◆ on 24 June 1997
- ◆ 9.30am - 4.30pm
- ◆ cost £90 for service professionals; £10 for people with learning difficulties
- ◆ at ORT House Conference Centre, 126 Albert Street, London NW1

Further information:

phone: 0171 729 5436

Healthy transport plans

- ◆ This event offers you practical experience of introducing healthy transport plans, ways of reducing car trips, practical solutions using transport alternatives, an opportunity for tackling common problems with colleagues from around the country.
- ◆ on 13 June 1997
- ◆ The fee per delegate is £105.75. Voluntary organisations concession: £47. A small number of bursary places are also available: The delegate fee includes refreshments, lunch, delegate information pack, and free bus link to the train station.
- ◆ at Fielder Centre, University of Hertfordshire, Hatfield (fully accessible to wheelchair users).

Further information from:

Kathleen Tierney (Conference Administrator)

Richard Armitage Transport Consultancy

4 Lilac Avenue, Hyde, Cheshire SK14 5AZ

phone: 0161 368 6603

fax: 0161 367 9242

information wanted

North East Lincolnshire CHC (Kirsty Stephenson 01472 354113) would like to know which CHCs are providing a Health Information Service (with leaflets and library etc) funded by the health authority as part of the service level agreement.

Salford CHC (Chris Dabbs 0161 789 0474) would like to know what relationships do other CHCs enjoy with their

- a) Local Dental Committee.
- b) Local Pharmaceutical Committee.
- c) Local Ophthalmic Committee.

Manchester North CHC (Cath Arnold - 0161 832 8183) would like to know what work have other CHCs done on user involvement in psychiatry.

Harrogate CHC is concerned that the health care needs of students may be a neglected issue. Please contact Mark Kennedy - 01423 530266 if your CHC has done work in this area.

Northumberland CHC would like to hear from CHCs concerned about difficulties experienced by Trusts in recruiting qualified nursing staff especially in the fields of mental health and learning disabilities. What steps have been taken to address this problem?

Torbay and District CHC has recently been involved in a serious complaint which has highlighted the need for their local Trust to consider revision of induction training for, and supervision of, junior doctors. The CHC suggests that there could be a national issue in that many problems of patient neglect could be laid at the door of inexperienced juniors. If your CHC has any relevant information please contact ACHCEW.

Wigan and Leigh CHC would like to know if any other CHC has assisted people suffering from 'Amyloidosis'. They have been contacted by someone who would like more information about the disease and how other people have dealt with their illness.

For our files:
ACHCEW would be grateful if any CHCs sending information to another CHC in response to a request for information could also send a copy to ACHCEW.