

CHC Listings

May 1999



CHC LISTINGS

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directory amendments

The new directory will be sent to CHCs shortly

chc publications

Thank you to all the CHCs which have sent copies of their reports to ACHCEW. It is especially helpful when a short summary is enclosed giving information on the aims, methodology, sample size and results of the report. This ensures that the summary used in CHC Listings (and in the annual Bibliography and ACHCEW's database) accurately reflects the CHC's perception of the main points. If you would like to include a short summary when sending future reports to ACHCEW, that would be most welcome.

ASSOCIATION OF COMMUNITY HEALTH COUNCILS FOR ENGLAND & WALES
Earlsmead House, 30 Drayton Park, London N5 1PB. Phone: 0171 609 8405 Fax: 0171 700 1152

Primary Care Groups and Community Health Councils in West Sussex:- Building a Partnership

West Sussex CHC

Pages: 4

This is a model of partnership for Primary Care Groups and Community Health Councils. It looks at potential difficulties, mutual gains and makes proposals for effective joint working.

A snapshot survey of London's CHCs experiences of consultation on the configuration and their involvement in the development of Primary Care Groups

Greater London Association of CHCs (GLACHC)

Pages: 19

All 29 Greater London Community Health Councils took part in the survey to ascertain 'where CHCs were' in relation to the consultation about the configuration of Primary Care Groups, and their involvement in the development of these groups. It emerged that all the CHCs were pro-actively involved in the development of PCGs to a varying degree.

Catering at Dryburn Hospital: A Patient Satisfaction Survey

North Durham CHC

Pages: 19

This survey was undertaken following a series of CHC TTQM (Twin Track Quality Monitoring) visits to Dryburn Hospital in early 1998. Generally it appears that patients are satisfied with the choice and quality of food and drinks at Dryburn Hospital.

Getting there and back: A small local study of patients' experiences accessing Ear, Nose and Throat inpatient and emergency services at the Radcliffe Infirmary, Oxford 1998

Aylesbury Vale CHC

Pages: 26

Ear, Nose and Throat services were moved from the local district general hospital to an acute hospital some twenty five miles away. Problems caused by this move are highlighted in the survey.

The Health Bill

ACHCEW

Pages: 4

The Health Bill is a major step towards the 'new NHS', setting out the legal framework for Primary Care Trusts, clinical governance, the Commission for Health Improvement and Health Improvement Programmes. It will be important to ensure that effective mechanisms are established to enhance the local accountability of the NHS.

Telemedicine

ACHCEW

Pages: 4

Telemedicine means treatment at a distance, usually conducted by means of electronic audiovisual links. It includes teleconsulting, in which doctor and patient are in different places linked by video conferencing equipment; teleradiology, in which an x-ray image is transmitted to a different site for display; and telepathology, which transmits an image from a microscope. There is also telecare, which uses audiovisual links to provide nursing and community support to a patient at a distance. This perspective looks at issues for patients and CHCs in telemedicine services.

Hungary in Southend Hospital?

Southend District CHC

Pages: 30

This is the second annual food survey at Southend Hospital, in which all parties work together to audit the 'food chain'. The CHC's work has resulted in far fewer complaints about food and food services.

Discharge Monitoring Project 1997-99

North East Wales CHC

Pages: 27

The Project arose as a result of an increasing number of formal and informal complaints to CHC staff and members related to hospital discharge arrangements across the CHC's catchment area.

North Durham Doctors Co-operative Out of Hours Service:- Patient Satisfaction Survey 1998

North Durham CHC

Pages: 34

This evaluation illustrates that patients were generally very satisfied and appreciative of the Out of Hours service given by North Durham Doctors Co-operative during 1998, with 71.3% indicating they were 'very satisfied' and 21.5% 'fairly satisfied' with the service. 6.4% of patients expressed dissatisfaction with the service they had received.

Health Care for older people in West Essex

West Essex CHC

Pages: 92

Extensive monitoring of health services for elderly people was undertaken across the district, including hospital facilities and private nursing homes. Local services in general are delivered to a reasonable standard. However staff shortage is a serious issue.

A review of access for people with a physical disability to NHS Trust buildings

West Cumbria CHC

Page 45

This project aimed to review the study conducted in 1995 to establish if the recommendations from the previous study had been adopted and to examine other improvements or problems that have emerged. A checklist was used to observe the results.

Patient Satisfaction Survey

West Cumbria CHC

Page 45

This project aimed to provide the CHC and Trust with data on patients' perceptions of the quality of care delivered on a ward and speciality basis in hospital throughout West Cumbria. During the course of one month a questionnaire was distributed to patients who had stayed in the hospital.

Obtaining CHC publications

If you want copies of any CHC publications, could you please contact the relevant CHC directly (details in directory) and not ACHCEW

official publications

Clinical Governance:- Quality in the new NHS

NHS Executive

Availability: Department of Health, Quarry House, Quarry Hill, Leeds LS2 7UE

Tel: 0113 354 5000

The aim is to provide an NHS that continually improves the overall standard of clinical care, whilst reducing variations in outcomes of, and access to, services as well as ensuring that clinical decisions are based on the most up-to-date evidence of what is known to be effective.

The new NHS Modern and Dependable:- Primary Care Groups - Developing The Education and Workforce Framework

NHS Executive

Availability: Department of Health, Quarry House, Quarry Hill, Leeds LS2 7UE

Tel: 0113 354 5000

Covers the development of leadership on education and workforce issues as a key success factor for PCGs, directly supporting the implementation of clinical governance in PCGs.

Return to Nursing Survey:- Finding ways to encourage and enable people to return to nursing, midwifery and Health visiting

NHS Executive

Availability: Two Ten Communications, PO Box 410 Wetherby West Yorkshire LS23 7LN

This document presents the results from the NHS Executive's Return to Nursing Survey.

Information Management & Technology Requirements to support Primary Care Groups

NHS Executive

Availability: Department of Health, Quarry House, Quarry Hill, Leeds LS2 7UE

Tel: 0113 354 5000

This booklet aims to address the immediate and short-term requirements of Primary Care Groups, Health Authorities, and NHS Trusts to support their business functions from April 1999.

Supporting Incentive Schemes by Developing Weighted Capitation Resource Shares for Practices

NHS Executive

Availability: Department of Health, Quarry House, Quarry Hill, Leeds LS2 7UE

Tel: 0113 254 5000

Seeks to inform Health Authorities, PCGs and GPs of principles and methods of calculating weighted capitation shares at practice level for prescribing and for Hospital and Community Health Services.

Mental Health Act 1983:- Code of Practice

Department of Health and Welsh Office

Availability: The Publications Centre, PO Box 276, London SW8 5DT

Tel: 0171 873 0011

This code provides guidance to registered medical practitioners, managers and staff of hospitals and mental nursing homes and approved social workers on how they should proceed when undertaking duties under the Mental Health Act 1983.

official publications

Self Rostering Software:- Time Care Pilot Evaluation, Final Report November 1998
NHS Executive

Availability: Department of Health, PO Box 410 Wetherby LS23 7LL

This document is an evaluation report on the NHS pilot of the self rostering software product 'Time Care'. It contains guidance on the effective implementation of self rostering, an assessment of the merits of differing approaches and a market appraisal of different software systems.

Device Bulletin:- The safe and effective use of batteries for medical devices
Medical Devices Agency

Availability: Department of Health, PO Box 410 Wetherby LS23 7LN Fax: 0990 210266

This bulletin aims to reduce the number of battery-related adverse incidents, provide basic information to help users understand the issues surrounding the use, care and maintenance of batteries in medical use: provide more detailed technical information about batteries for those involved in maintenance or support of medical devices.

Cardiovascular Diseases
NHS CYMRU WALES

Availability: Sian Bevan, Department of Public Health, Dyfed Powys Health Authority,
PO Box 13 St Davids Hospital, Carmarthen

This health evidence bulletin provides a methodical summary of the evidence in cardiovascular diseases.

general publications

**The Safer Cigarette: What the tobacco industry could do...
and why it hasn't done it**

Action on Smoking and Health and Imperial Cancer Research

Availability: Fund Action on Smoking and Health, 16 Fitzhardinge Street,
London W1H 9PL 0171 224 0743

Planning for the future as Consultants in Obstetrics and Gynaecology
The Royal College of Obstetricians & Gynaecologists

Availability: The Royal College of Obstetricians and Gynaecologists, 27 Sussex Place,
Regent's Park, London NW1 4RG Tel: 0171 772 6296

Looks at the provision of a quality service in obstetrics and gynaecology. It identifies issues affecting the profession as well as new ways of delivering care for women.

general publications

Community involvement infrastructure in the Bradford District

Ruth Wilson, Independent Consultant

Availability: Ruth Wilson and Associates Research and Communications Counsultancy,
68 Sydenham Place, Bradford BD3 0LA Tel/fax: 01274 643735

Community involvement underpins the work of the Health Action Zones initiative, and this research looks at existing community involvement activity.

Teacher development in hospital medicine & dentistry:- with recommendations for further work

SCOPME

Availability: Department of Health, PO Box 410, Wetherby, LS23 7LN Fax: 0990 210 266

This report sets out the findings of a limited enquiry commissioned by SCOPME which sought to review progress in teaching hospital doctors and dentists to teach since SCOPME's 1994 report.

Disabled people and the National Assembly of Wales

Disability Wales

Availability: Disability Wales, Llys Ifor, Crescent Road, Caerphilly, CF83 1XL
Tel: 01222 887325

The Disability Wales guide sets out some of the basic questions that candidates for the Assembly should be able to answer, and the policies that Disability Wales members want implemented.

Strengthening Public Health:- Proposals for National Public Health Structures

National Heart Forum

Availability: Tavistock House South, Tavistock Square, London WC1H 9LG
Tel: 0171 383 7638

This report reviews the strengths and weaknesses of the current national public health structures and presents some proposals for reform.

Standards & Guidelines for General Anaesthesia for Dentistry:- February 1999

The Royal College of Anaesthetists

Availability: The Royal College of Anaesthetists, 48-49 Russell Square,
London WC1B 4JY

The Royal College of Anasthetists expects the same standards in dental anaesthesia as are widely accepted for anasthetists in other clinical settings.

general publications

Towards Safer Childbirth:- Minimum Standards for the Organisation of Labour Wards

Royal College of Obstetricians and Gynaecologists and Royal College of Midwives

Availability: *Royal College of Obstetricians and Gynaecologists*, 27 Sussex Place, Regent's Park, London NW1 4RG Tel: 0171 772 6275

This guidance sets out the minimum midwife and medical staff numbers required to support women in labour.

achcew

consultation documents received

Transition strategy for the phase out of CFC containing metered dose inhalers for the treatment of asthma and COPD

Response by 31/05/99

Review of the Public Sector Ombudsmen in England – Cabinet Office

Response by 30/06/99

If your CHC is responding to these documents, it would be very helpful if a copy of your response could be sent to ACHCEW at least a week before the deadline.

forthcoming events

Health Services for Children and Young People

- ♦ On 17 May 1999
- ♦ The London Voluntary Sector Resource Centre, 356 Holloway Road, London N7 6PA
- ♦ Organised by: The Greater London Association of Community Health Councils (GLACHC) and Action for Sick Children
- ♦ Cost: £40.00

Further information Tel: 0181 542 4848

Managing an Effective Bed Management System in the NHS from admission to discharge

- ♦ On 18 May 1999
- ♦ Forte Posthouse, Manchester
- ♦ Organised by: IBC Global Conferences Limited
- ♦ Cost: £ 351.33

Further information Tel: 0171 453 5492

forthcoming events

Medical Negligence 1999 – for the Post Woolf Era

- ◆ On 27 May 1999
- ◆ Radisson SAS Portman Hotel, London
- ◆ Organised by: IBC Global Conferences Limited
- ◆ Cost: £381.88

Further information Tel: 0171 453 5492

Enabling Clinical Governance – Taking Forward Evidence Based Healthcare

- ◆ On 21 June 1999
- ◆ Forte Posthouse Leeds/Bradford
- ◆ Organised by: IBC Global Conferences Limited
- ◆ Cost: £351.33

Further information Tel: 0171 453 5492

Eating Disorders: A Psychoanalytic Perspective

- ◆ This one day conference aims to explore the understanding of eating disorders by *focusing on the inner world of the patients and their pattern of interactions.*
- ◆ On 12 June 1999
- ◆ The British Psychoanalytical Society, 63 New Cavendish Street, London W1M 7RD
- ◆ Organised by: The British Psychoanalytical Society
- ◆ Cost: £55.00

Further information Tel: 0171 580 4952

Handling Complaints in Mental Health Services

- ◆ This one day conference will give an overview of how the system works from different stakeholders involved in the process.
- ◆ On 14 June 1999
- ◆ Central London
- ◆ Organised by: CAPITA
- ◆ Cost: £299.00

Further information Tel: 0171 222 5110

Why Consider Intermediate Care Now? Structuring Health Care for the Future

- ◆ On 22 June 1999
- ◆ Central London
- ◆ Organised by: CAPITA
- ◆ Cost: £299.00

Further information Tel: 0171 222 5110

information wanted

Could any CHCs which have done work relating to **diabetes** please contact Sarah Sinclair
Lothian Health Council Tel: 0131 229 6605

For our files:

ACHCEW would be grateful if any CHCs sending information to another CHC in response to a request for information could also send a copy to ACHCEW.

**The deadlines for the next two issues
of CHC Listings are 14 June and 12 July.**