

Needs Assessment Documents
With Some Evidence of Community Involvement

TABLE FIVE

	<u>YEAR OF PUBLICATION</u>					Total	Proportion with evidence of community inv.
	1993	1994	1995	1996*	undated		
<u>Health authority</u>							
Bexley & Greenwich	0	0/2	3/4	0	3/3	6/9	66%
Enfield & Haringey	3/7	4/4	3/4	0/1	1/2	11/18	61%
East London & City	1/1	1/3	0/2	0/1	3/3	5/10	50%
Croydon	3/4	2/3	5/10	1/4	0/4	11/25	44%
Brent & Harrow	1/2	1/5	3/4	0	0/2	5/13	38%
Bromley	0	1/2	1/3	0/2	1/1	3/8	37%
Lambeth Southwark and Lewisham	1/4	2/3	1/3	0/2	0	4/12	33%
Kensington Chelsea and Westminster	1/3	2/3	0/2	0/2	0	3/10	30%
Redbridge & WF	1/4	3/12	1/2	1/2	0/1	6/21	28%
Ealing Hammersmith and Hounslow	0/1	0/1	2/6	0	0/1	2/9	22%
Barking & Havering	2/5	1/9	1/4	0		4/18	22%
Camden & Islington	1/6	1/1	0/4	0/1	0/1	2/13	15%
Kingston & Richmd	0/1	1/2	0/2	0	0/5	1/10	10%
MSW	0/3	1/2	0/6	0/1	0/1	1/13	8%
Total	14/41	20/52	20/56	2/16	8/24	64/189	34%

KEY: figure before slash is number of documents suggesting community involvement; figure after slash is total number of published documents in collection. For example, 2/5 indicates that two out of five studies suggest some level of community involvement.

* = to 31/3/96 only

NB. The figures above relate to the total batch in the bibliography compiled by the LHEC for their research. Not all of these documents were available in the King's Fund library, hence the disparity in figures between those shown here, and the number of reports included in the following stage of the current study.

**BIBLIOGRAPHY OF NEEDS ASSESSMENTS
WITH COMMUNITY INVOLVEMENT**

TABLE SIX**Number of Reports by Health Authority**

	TOTAL NO. DOCUMENTS	TITLE	SOURCE	
			KF	Mailing
Croydon	6	Health Promotion Strategy:		
		- Accident Prevention	✓	
		- Promoting Sensible Drinking	✓	
		- Promoting Physical Activity	✓	
		- Healthy Eating Strategy	✓	
		Croydon North Health Think Tank	✓	
Brent & Harrow	4	Croydon South East " " "	✓	
		Review of Services for People with Sensory Impairments	✓	
		Muslim Health Profile		✓
		Maternity Services Feedback		✓
		Strategy for Homeless and Mobile Communities and People in Extreme Housing Need in Brent		✓
Bromley	4	Health and Social Needs of Crays	✓	
		Bromley Drugs Misuse		✓
		HIV and AIDS: Joint Needs Assessment Report		✓
		Same Difference: Qualitative Res- earch into the Needs of African Caribbeans in Bromley		✓
		Primary Health Needs of Black and Ethnic Minority Women	✓	
Bexley & Greenwich	2	Developing a Local Response: Gay and Bisexual Men's Needs in Relation to HIV and AIDS	✓	
		A Strategic Framework for Hosp- ital Services in R&WF	✓	
Redbridge & WF	3	Review of Mental Health Services in Redbridge	✓	
		Purchasing for Black Populations Initiative: The Health and Social Care Needs of African, Caribbean and Asian Elders in WF		✓
		A&E Review Group	✓	
		Breast cancer services review	✓	
Enfield & Haringey	2	Strategy for Commissioning health		

(continued)	TOTAL NO. DOCUMENTS	TITLE	SOURCE KF Mailing
		services for older people in Enfield ✓	
		Moving Targets: An Assessment of the Needs of Gay and Bisexual men in Relation to HIV prevention	✓
Barking & Havering	1	Health Needs of People from Ethnic Minorities	✓
Camden & Islington	1	King's Cross Health Needs Assessment Project	✓
Barnet	1	A Health Strategy for People with Learning Disabilities	✓
Hillingdon	1	Hayes Health Plan (primary care)	✓
Lambeth Southwark & Lewisham	1	Elderly Respite Care	✓
East London & City	0		
Kens Chelsea & Westminster	0		
Kingston & Richmond	0		
Merton Sutton & Wandsworth	0		
TOTAL	----- 28		

TABLE SEVEN: Subjects of Reports

Category	No. of reports
<u>Service reviews</u>	
A & E	1
Breast cancer	1
Mental health	1
People with sensory impairments	1
Elderly respite care	1
Total in category	(5)
Maternity Services Feedback	1
<u>Strategies</u>	
For population groups	3
For hospital services	1
Health promotion	4
Total in category	(8)
<u>Person-centred</u>	
Ethnic or cultural groups	4
HIV / AIDS	3
Drug misusers	1
Small geographical area	4
Primary care needs in small area	1
Primary care for black and minority ethnic women	1
Total in category	14
TOTAL	28

Information on Case Study Needs Assessments Analysed in Detail
Study 1: Breast Cancer Services Review

Origin	Aims	Researcher	Methods	Recommendations
HA (Ealing Hamm & Hounslow)	<ul style="list-style-type: none"> - to define ideal service, taking into account needs and wants of women and carers - to produce a plan of suggested service 	HA	<p>Reps on advisory group</p> <p>Interviews with women service users</p>	<ul style="list-style-type: none"> - introduction of patient satisfaction measure, - a research bid submitted re patient attitudes and use of info to overcome barriers to change in breast cancer services; - equal access re ethnic groups, with auditing (research bid submitted re access for South Asian women to cancer services) - linking breast cancer to palliative care units so patients can be easily introduced

Account taken of views	Outcomes	Ongoing communication
<ul style="list-style-type: none"> - women users' views clearly stated in report. However, hard to see clearly how interview findings specifically taken forward. Women also on advisory group; their views agreed with rest of group re. best structure for services. Recs of advisory group carried forward to another 'external advisory group' - external group carried forward most recs of advisory group, by making recs themselves to a further review; to a formal consultation exercise; to a steering group. One original rec about no. of cases at site / by surgeon, was modified by external group. 	<ul style="list-style-type: none"> - some recs to be carried forward by hospitals; some changes to contracts to be introduced - no evidence re community; would need following up 	<p>No evidence in report</p>

Study 2: Mental Health Services Review

Origin	Aims	Researcher	Methods	Recommendations
HA, Trust, LA	<ul style="list-style-type: none"> - to review existing mental health services, looking at the needs of the local population and the human resources available to develop a new strategy for a community-orientated model of services 	Sainsbury Centre for Mental Health	<ul style="list-style-type: none"> - 28 interviews with inds from range of organisations - written submissions from four organisations 	<ul style="list-style-type: none"> - 23 recs, relate generally to body of report - those linked to views where can tell views are from community, are limited, but are there eg. status of Trust as preferred provider; need for meaningful consultation; exploration of ways of involving more users and carers in consultation; monitoring and evaluation of services. "This may need a determined effort at user empowerment, by means of training and support for individual users, and the establishment of groups or networks which can draw in the less vocal service users" (p27)

Account taken of views	Outcomes	Ongoing communication
<ul style="list-style-type: none"> - views of respondents often put together in main body eg. "most respondents felt..." etc., which combines community and staff views, but some shown separately - issue of uncertainty about future organisation of services concerned users, carers and vol orgs, also they felt uninformed - areas of concern also included communication, information and consultation re HA and Trust 	<p>No evidence relating to outcomes in report</p>	<p>No evidence in report</p>

SUPPLEMENTARY INFORMATION

Survey of Users of Mental Health Day Services in Redbridge

The Survey of Users of Mental Health Day Services in Redbridge was initiated following local Search conferences in 1994 which highlighted, among other things, gaps in adequacy of and knowledge about local mental health day services. Subsequent consultations with users about the future configuration of local services in relation to the planned closure of Goodmayes hospital again drew attention to the problem, following which Redbridge CHC and Concern for Mental Health, a local umbrella mental health voluntary organisation, lobbied for a survey of users of day services to take place.

The study was jointly commissioned by Concern for Mental Health, Redbridge and Waltham Forest Health Authority, and Redbridge Council in 1996. It was completed in September 1996, with the final report being published in February 1997.

The aims were to explore the views and experiences of users of mental health day services and carers of people with dementia or Alzheimer's Disease, to look at gaps in provision, and to develop proposals to address needs for day services.

The steering group included people from the Health Authority, local Authority, voluntary sector, CHC and mental health user groups. The steering group was involved in developing the questionnaire.

A self-completion questionnaire was distributed via 25 day services (207 questionnaires returned), with support offered to users and carers with difficulty filling in the form. In addition, three focus groups were held. After the survey was completed, two sessions were held at which the draft report was discussed, with those present given an opportunity to add further comments, which were reflected in the final report.

Findings included the need for travel permits, to enable people's quality of life to be improved and enable access to a variety of opportunities; improved information on available services; 24-hour crisis support; a carers' helpline; and consideration of ways to foster user involvement.

Recommendations made were considered by an ongoing cross-sector group, and at the time of interviews it was hoped they would feed into Health Authority commissioning, although the 'revenue neutral' status of the area will inevitably limit this.

Meanwhile, voluntary agencies are taking some recommendations forward, and lobbying the statutory bodies for the necessary improvements.

SUPPLEMENTARY INFORMATION

Study 4: Croydon North Health Think Tank

The Croydon North Health Think Tank ran for one year from April 1994. It covered the electoral wards of Thornton Heath, Broad Green and Whitehorse Manor - wards with a consistently lower health profile than others locally.

Think Tank members (a kind of steering group) were chosen by the statutory agencies for special local knowledge and being specialists. As well as the statutory agency members, others were from a local school, a voluntary organisation, and an ethnic minority organisation, plus a GP and a fitness advisor.

The emerging 'Agenda for Action': "reflects the priority issues that have emerged through the research process and particularly responds to the concerns of local people" (Croydon North Health Think Tank: 9).

Specific project proposals included: a small business initiative; IT training; a welfare benefits take-up project; health promotion in schools; and a home safety and security advice and assistance project. Croydon Health Authority and Croydon Council each allocated £400,000 per annum for 3 years to fund these projects. In addition, the Joint Consultative Committee agreed to contribute 50% of uncommitted joint finance.

Follow Up

An annual update produced for the Local Authority on progress of the Think Tank Projects in December 1996, listed a range of ways in which the projects are having an impact on local communities. For example, the Welfare Benefits Take-Up Unit "is making excellent progress", and has helped residents to claim £100,000 worth of benefits.

Two family centres developed from the Think Tanks will provide community-based facilities for young parents to drop in and participate in a range of activity based sessions such as aerobics, relaxation, education and training, and advice. "A community development approach is being used to engage local people".

The Croydon Network of Health Promoting Schools aims to facilitate work towards making the pupils' and staff experience of their schools as healthy as possible by enhancing each school's ethos and developing healthy alliances with parents and the wider community. Schools can achieve 'health promoting status'.