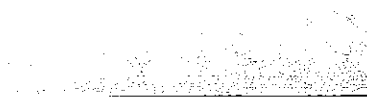
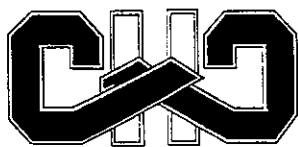


CHC Listings

October 1996





CHC LISTINGS

October 1996

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Claims against the Dow Corning Corporation

A deadline has been set for claims against the Dow Corning Corporation in relation to silicone implants and other surgical products.

Most people who have a right to make a claim (which does not *guarantee* compensation) are women who have, or may in the future have, problems which they believe are caused by silicone breast implants manufactured by Dow Corning Corporation. However, the deadline also applies to other metal orthopaedic joint implants and silicone-based products which were manufactured by the Corporation.

People should file a claim even if:

- ✦ they are already registered in other implant litigation, including the Breast Implant Global Settlement;
- ✦ they have no problems now, but wish to preserve their rights to assert a claim in the future;
- ✦ they do not know if the Dow Corning Corporation manufactured or provided materials for their implant.

Claims must be filed, and actually received, by **14 February 1997**.

(There is a deadline of 15 January 1997 for "other claims", though it is not clear from the documentation what this applies to.)

For a *Proof of claim form*, write to:

Foreign Claims Information Center
PO Box 7500
Midland
MI 48641-7500
USA
or phone: US (001) 402 445 9273

achcew responses to consultations

Primary care: the future

NHS Executive

6 September 1996

Infant formula and follow-on formula regulations: draft guidance on information about infant feeding

Department of Health

6 September 1996

Patient partnership: building a collaborative strategy

NHS Executive

4 September 1996

NHS support for non-commercial externally funded research and development

NHS Executive

30 August 1996

On the record. The Government's proposals for access to criminal records for employment and related purposes in England and Wales

Home Office

28 August 1996

Serious communicable diseases: guidance from the GMC

General Medical Council

23 August 1996

Citizen's charter consultation

Labour Party

20 August 1996

Extra-contractual referrals: changes in notification requirements and steps to reduce volume

NHS Executive

15 August 1996

Elective ventilation

Academy of Medical Royal Colleges/British Transplantation Society

27 August 1996

Correction

Issue 4 of this year's AGM newsletter mistakenly stated that Motion 12 on speech therapy was proposed by Lambeth CHC. In fact Greenwich CHC proposed the motion and Lambeth seconded. Apologies.

Independent mental health advocacy project

Final report

Judy Wurr, Consultancy and Training for Community Care, for Brent CHC, 41 pages

Brent CHC was involved in putting a proposal to the Brent and Harrow Health Authority for funding for research leading to the establishment of an independent mental health advocacy service in Brent. This is the research report. After an initial open meeting, discussions were held with five individual service users and 11 user groups (covering around 100 service users in all); three commissioning bodies; four statutory providers; 17 voluntary sector providers and five advocacy schemes

Complaints and information service

Report for 1995

Salford CHC, 30 pages

This report gives an overview of the complaints and information/advice work undertaken by Salford CHC, including developments in preparation for the new complaints procedures introduced in April 1996. Due to pressure of work and lack of specific funding for complaints work, the CHC has decided to cut back its complaints service from April 1996. It will focus on only Independent Reviews, complaints to the Health Service Ombudsman and "serious" complaints.

Women's perceptions of maternity services in Oxfordshire

Oxfordshire CHC, 66 pages

The aim of this study was to explore the experience of women who may feel discriminated against because of their social or emotional needs and women who lack social contacts who can help them with their pregnancy, arrangements for the birth and baby care. Small focus group discussions were held with 73 women: teenage mothers; single mothers; women with four or more children; women from minority ethnic groups; women with a "travelling" background; homeless women and women in sheltered housing schemes. Two "control" groups were made up of more articulate mothers to provide comparative information.

Report looking at the provision of speech therapy in the area covered by the Health Commission for Wiltshire & Bath

Bath & District CHC, 16 pages

Information was gathered from users and carers by interviewing them at various clinics. Questionnaires were sent to head teachers of special schools and units, therapists and heads of service. The report highlights a high quality service, insufficient time for face-to-face therapy, patients not attending clinics and a limited domiciliary service.

Services for older people in the Wyre Forest district and Tenbury area

Third edition

Kidderminster & District CHC, 49 pages

Directory giving addresses, contact numbers and brief explanations.

Patient's Charter

Non-medical standards study, part one

Milton Keynes CHC, 20 pages

This report describes the first part of a three-stage project to monitor the non-statistical standards in the Patient's Charter. Pairs of CHC members visited the Milton Keynes General Hospital and filled in a checklist of questions.

Advocacy at Winterton

Third annual report on the advocacy scheme at Winterton General Hospital

South Durham & Weardale CHC, 23 pages

This report provides an update on the work of the advocacy scheme at Winterton Hospital in the year to April 1996. The scheme is funded only until March 1997 when the hospital is due to close. Since the need for advocacy will continue beyond this time, the report looks to the continuance of the advocacy scheme and asks readers to submit comments for inclusion for a funding bid.

A report on a survey into GPs' proposals to open an out-of-hours centre within Dewsbury District

Susan Cheetham for Dewsbury District CHC, 16 pages

Some questionnaires were distributed through shopkeepers and others were used in direct questioning of members of the public. Of those responding, 60% favoured proposals to open an out-of-hours centre.

A review of GP practice leaflets in Brighton, Hove and Lewes

Brighton CHC, 12 pages

The CHC analysed 54 practice leaflets (since very few GPs responded to the request to send leaflets, they were collected by visiting surgery premises). The leaflets are analysed under six headings: physical properties; basic information about the practice; general information about the wider world; detailed information about the practice; seeing things from the patient's perspective; and the "sub-text" – i.e. what messages were coming through. A nice example is that nearly a third of the leaflets use a capital D for the word "doctor", but none do for the word "patient".

Cardiac rehabilitation services in Mid Downs

Specialty profile

Mid Downs CHC, 50 pages

This is the first of a series of specialty profiles which will be conducted by the CHC. Each will aim to give a clear picture of an area of health service provision and to reflect patient satisfaction. The profile combines the results of a questionnaire conducted with cardiac patients, the reports of CHC visits to cardiac rehabilitation classes and reports of focus groups and personal interviews.

Proposals for a method of peer review for community health councils

South West Thames Association of CHCs, 39 pages

Report of a study piloting a method of peer review for CHCs. The Peer Review Working Group concluded that the method is effective. For more details see *CHC News*, Issue 4, October 1996.

Perceptions and experiences of services provided by dentists in the Southern Board's area

Executive summary

Southern Health and Social Services Council, Quaker Buildings, High Street, Lurgan, BT66 8BB; phone: 01762 349900; fax: 01762 349858; 47 pages

This study involved four group discussions, a population survey covering 500 people (chosen to be representative of the population in the area) and a survey of 500 people who had visited their dentists in the past 18 months.

Patient survey

Catrina Alferoff and Dr Mike Dent for Mid-Staffs CHC, 16 pages

A survey of 204 patients tracking episodes of care from GP referral through inpatient/outpatient treatment to final discharge. Patients completed up to five questionnaires at various stages.

CHCs: building relationships with refugee communities

Greater London Association of CHCs, 356 Holloway Road, London N7 6PA; phone: 0171 700 0100; fax: 0171 700 8126; 5 pages

A briefing which gives background information on refugees, health problems associated with refugees, problems refugees may have with the NHS and recent legislation. It goes on to suggest ways in which CHCs can help to ensure adequate provision and things they can do to support communities.

If you want to obtain a CHC publication, please contact the relevant CHC. See directory for contact details.

Training and professional development in diabetes care

British Diabetic Association, 28 pages

Availability: British Diabetic Association, 10 Queen Anne Street, London W1M 0BD; phone 0171 323 1531.

Covers current provision of diabetes care training (taking various professional groups in turn), recommendations for improvement and the responsibilities of purchasers and providers.

The principles of good practice for the care of young people with diabetes Including the responsibilities of health care commissioners and service providers

British Diabetic Association, 15 pages

Availability: British Diabetic Association, as above.

This report provides advice on the implications for children of the recommendations of St Vincent Declaration on diabetes. Among the recommendations are that every health district should have a specialist paediatric diabetes team which includes: a designated consultant paediatrician with a special interest in diabetes; a paediatric diabetes nurse specialist; a senior paediatric ward nurse with experience in diabetes; and a dietitian with a special expertise in childhood diabetes.

Breast screening and older women

Regional statistics

A briefing from Age Concern, 8 pages

Availability: Age Concern Astral House 1268 London Road, London SW16 4ER; phone: 0181 679 8000; fax: 0181 679 6069.

Gives local and regional breakdowns of breast screening statistics for women aged 65 and over. They show how few older women are receiving breast screening across the country.

Postnatal depression: focus on a neglected issue

Papers from the HVA/NCT national conference, London, 18 April 1996

Health Visitors Association, 36 pages

Availability: Health Visitors Association, Alexandra House, Oldham Terrace, London W3 6NH, 36 pages

This conference organised by the Health Visitors Association and the National Childbirth Trust was held to raise the profile of postnatal depression. Studies show that the condition affects between 12% and 15% of women. Six papers deal with preventing, recognising and treating postnatal depression; the effects of the condition; and training.

Organisational standards and criteria: Primary health care

King's Fund Organisational Audit, 119 pages

Availability: King's Fund Organisational Audit, 11-13 Cavendish Square, London W1M 0AN; phone: 0171 307 2400; fax: 0171 307 2804

Revised standards for purchasers, GPs and other members of the primary health care team.

Health economics

An introduction to economic evaluation

Cisela Kobelt for the Office of Health Economics, 36 pages

Availability: Office of Health Economics, 12 Whitehall, London SW1A 2DY

A publication for non-specialists introducing techniques of economic evaluation including cost-effectiveness analysis, cost-minimisation analysis, cost-utility analysis and cost-benefit analysis.

Reporting misconduct

Information for employers and managers

United Kingdom Central Council for Nursing, Midwifery and Health Visiting, 4 pages

Availability: UKCC, 23 Portland Place, London W1N 4JT; phone: 0171 637 7181; fax: 0171 436 2924

Reporting unfitness to practise

Information for employers and managers

United Kingdom Central Council for Nursing, Midwifery and Health Visiting, 4 pages

Availability: UKCC, 23 Portland Place, London W1N 4JT; phone: 0171 637 7181; fax: 0171 436 2924

The case against hysterectomy

Sandra Simkins

Availability: Sandra Simkins Public Relations, The Maltings, Saunders Lane, Mayford, Woking, Surrey, GU22 0NN; phone: 01483 715435; fax: 01483 728303; 122 pages

This book arguing against hysterectomy, with evidence to support the case, is written by a member of North West Surrey CHC.

Partnership in medicine taking: taking medicines to best effect

A consultative document

Royal Pharmaceutical Society of Great Britain, 42 pages

Availability: Royal Pharmaceutical Society of Great Britain, 1 Lambeth High Street, London SE1 7JN, phone: 0171 735 9141; fax: 0171 735 7629

A document which summaries what is currently known and believed about: non-adherence to medical advice on taking medicines and the implications. An agenda for action is outlined. (The date for responses to the consultation has now passed.)

Rationing in the NHS

Principles and pragmatism

Bill New and Julian Le Grand for the King's Fund, 77 pages

Availability: BEBC, PO Box 1496, Poole, Dorset BH12 3YD; phone: 0800 262260; £9.95.

A very clearly argued book. For details see CHC News, Issue 4, October 1996.

Health care for black and minority ethnic people

Good practice and quality indicators in primary health care, 46 pages

Beyond the boundary: an action guide for health services purchasers – consultation and involvement, 10 sheets

Directory 1995/96 (of projects funded by the NHS Ethnic Health Unit), 52 pages

NHS Ethnic Health Unit

Availability: NHS Ethnic Health Unit, 7 Belmont Grove, Leeds LS2 9NP; phone: 0113 2467336; fax: 0113 2467273

Three complementary publications on: projects funded by the Unit, involving consumers; and good practice guidance, mainly focused on GPs.

Health of the Nation

A progress report

National Audit Office, 46 pages

Availability: HMSO, £8.95

The Health of the Nation initiative sets targets to be achieved for various measures of the population's health and sets out "health indicators" – measures which can be used to indicate progress towards, or away from, the targets. This evaluation shows that some health indicators are moving towards Health of the Nation targets, but that indicators for obesity, teenage smoking and drinking among women are moving away from targets.

Promoting clinical effectiveness

A framework for action in and through the NHS

NHS Executive, 44 pages

Availability: No availability details given. It is designed and produced by Editorial Services; phone: 0113 269 6341; fax: 0113 269 6498.

Patient partnership

Building a collaborate strategy

NHS Executive, 15 pages

Availability: Dave Pearson, Quality and Consumers Branch, Room 4N34B, NHS Executive, Quarry House, Leeds LS2 7UE. Copies have been sent to CHCs.

A document intended to stimulate debate, discussion and local action on ensuring that health services and care are responsive to the needs of users and patients.

National clinical audit action pack

A practical approach

National Centre for Clinical Audit

Availability: National Centre for Clinical Audit, BMA House, Tavistock Square, London WC1H 9JP; phone: 0171 383 6451; fax: 0171 383 6373

The National Centre for Clinical Audit (NCCA) was established in 1995. This pack includes: an introduction; a listing of the NCCA criteria for clinical audit; a summary of selected literature which was used to develop the above criteria; and a form which must be completed for each audit submitted for inclusion in the NCCA Audit Database. For more details see *CHC News*, Issue 4, October 1996.

Child health in the community

A guide to good practice

NHS Executive, 104 pages

Availability: Health Literature Line: 0800 555777

A guide covering: administrative and organisational issues; health care needs of well children pre-school, at school and in adolescence; child and adolescent mental health; secondary care outside hospital; public health; services for children with special needs; and other health services required in support of local authority functions.

forthcoming events

Meeting the needs of older people Fitting services to people, not people to services

- ◆ seminar organised by Queen Mary and Westfield College
- ◆ on 29 October 1996
- ◆ in Westminster, London
- ◆ £219 + VAT
- ◆ discounts for voluntary organisations.

Further information from:

Pamela Shenton, Administrator
QMW Public Seminars
Burlees House
Hangingroyd Lane
Hebden Bridge
West Yorkshire
HX7 7DD
Phone: 01422 845584
Fax: 01422 845880

Mind the gap

New challenges for partnerships in mental health care

- ◆ conference organised by Gate House
- ◆ on 9 October 1996
- ◆ at the Royal Institute of British Architects, London
- ◆ £195 + £34.13 VAT

Further information from:

Gate House Courses & Conferences
Phone: 0171 726 4311

Health Rights AGM 1996

- ◆ on the theme "Who is looking after our health?"
- ◆ from 6.00 p.m. to 9.00 p.m. on 30 October 1996
- ◆ at LVSC, 365 Holloway Road, London W7 6PA

Further information from:

Frances Tufuor, Helen Austerberry or Bala Sanusi
Phone: 0171 501 9856
Fax: 0171 700 8107

The vegetative state:

Persisting problems

- ◆ conference organised by the BMA, King's College London and the Office of the Official Solicitor
- ◆ on 15 November 1996
- ◆ at BMA House, London
- ◆ £95 (inclusive of VAT)

Further information from:

Medical Ethics Department
British Medical Association
BMA House, Tavistock Square
London WC1H 9JP
Phone: 0171 383 6286
Fax: 0171 383 6233

Maternity services liaison committees

- ◆ two conferences organised by the Changing Childbirth Implementation Team
- ◆ aimed at MSLC members and for those with an interest in or responsibility for MSLCs
- ◆ London, 8 November 1996
- ◆ Manchester, 26 November 1996

Further information from:

Nikki Ruffles
Changing Childbirth Implementation Team
Phone: 01223 218757
Fax: 01223 218761

From margins to mainstream

Integrating bilingual health advocacy and linkworker support into maternity services

- ◆ conference organised by the Changing Childbirth Implementation Team and the Maternity Alliance Minority Ethnic Community Working Group
- ◆ on 13 November 1996
- ◆ at the King's Fund, London

Further information from:

Jenny Walsham
Changing Childbirth Implementation Team
Phone: 01223 218541
Fax: 01223 218761

The nurse:doctor prescribing interface

Challenges in the new relationship

- ◆ seminar organised by the Drug and Therapeutics Bulletin
- ◆ on 13 November 1996
- ◆ at the Medical Society of London
- ◆ £58.75 (inclusive of VAT) payable to the Consumers' Association

Further information from:

Anna Pickett
Seminar Administrator
Drug and Therapeutics Bulletin
2 Marylebone Road
London NW1 4DF
Phone: 0171 830 7571
Fax: 0171 830 7665

Cystic fibrosis, ethics and research

- ◆ public discussion organised by the Consumers for Ethics in Research and the UK Forum on Health Care, Ethics and Law
- ◆ people with cystic fibrosis, their carers and professionals working with them are especially welcome
- ◆ from 6.00 p.m. to 8.00 p.m. on 4 December 1996
- ◆ at Elvin Hall, Institute of Education, 20 Bedford Way, London WC1
- ◆ admission free

Further information from:

CERES
Phone: 0181 802 8231
Fax: 01732 458021

National Schizophrenia Fellowship training/conferences

Safeguarding the rights of the mentally disordered suspect

- ◆ for police, agencies involved with mentally disordered offenders, users and carers
- ◆ Warrington, 1 October 1996
- ◆ Coventry, 16 October 1996
- ◆ Cwmbran, 6 November 1996
- ◆ Ashford (Kent), 28 November 1996

Caring for mentally ill tenants

- ◆ relevant to staff involved in housing
- ◆ on 11 November 1996
- ◆ in Euston, London

Mending the net

- ◆ to consider risk assessment, confidentiality and effective inter-agency working
- ◆ on 14 November 1996
- ◆ in Godalming, Surrey
- ◆ some free places available

Suicide prevention

- ◆ including NSF research, the relevance of Health of the Nation objectives, and ethnic minority viewpoints
- ◆ on 11 December 1996
- ◆ in Godalming, Surrey
- ◆ some free places available

Costs

- ◆ £60 statutory sector
- ◆ £30 voluntary sector
- ◆ £15 NSF members

Further information from:

NSF Training Department
28 Castle Street
Kingston upon Thames
Surrey KT1 1SS
Phone: 0181 547 3937
Fax: 0181 547 3862

information wanted

Do any CHCs have information, research, figures for their area on **bed blocking**?

Please contact North West Surrey CHC.

Are any CHCs using database systems for **recording public enquiries** (as opposed to the AMS system for complaints)?

Please contact Arzu Can at Redbridge CHC.

Lancaster & Morecambe CHC would like to hear from any other CHC which has used the **rapid appraisal technique** when assessing local health needs. The CHC is particularly interested in rapid appraisal of rural communities and the development of focus groups.

Please contact Carl Emery, Research at Information Officer at Lancaster & Morecambe CHC.

Huntingdon CHC has been told that long-term (e.g. two years) **breast feeding** will rot a child's teeth. Are any other CHCs aware of this?

Please contact Huntingdon CHC.

Do any CHCs know of "**patient hotel**" facilities attached to hospitals in their area?

Please contact Isles of Scilly CHC.

Do any CHCs know of community trusts which have tightened up criteria for entitlement to incontinence pads or restricted the number of pads supplied per client or taken similar steps to control **spending on incontinence supplies**?

Please contact South Cumbria CHC.

Has any CHC done any review of how trusts and health authorities have implemented the requirements as laid out in the NHS Executive's **Code of practice on openness in the NHS**?

Please contact Dumfries & Galloway Health Council, Charles Street, Annan, DG12 5AG; phone: 01461 201111; fax: 01461 201331.

Do any CHCs have information about **monitoring trolley waits**, particularly about suitable methods for studying this issue?

Please contact Scunthorpe CHC.

The Royal College of Physicians is co-ordinating the Inter Collegiate Working Party for Stroke in expanding the RCP's **Stroke Audit package**. The new package will incorporate the activities of the multidisciplinary team in the aftermath of stroke. The team developing the audit wishes to consult with professionals and patient groups outside the main working party.

Do you know of local patient groups with a special interest in stroke who would be interested to see and comment on the next draft of the package? The Working Party would like to get in touch with them.

Please contact:

Penny Irwin, Research Associate for Stroke, Research Unit, Royal College of Physicians, London, Phone: 0171 935 1174 ext. 335.

For our files:

ACHCEW would be grateful if any CHCs sending information to another CHC in response to a request for information could also send a copy to ACHCEW.

Deadline for next issue: 14 October.

directory amendments

Page ii **Anglia & Oxford Regional Association**

Delete: Miss Joyce Cunningham
 Hon Secretary

Insert: Mr Christopher J Hayes
 CHC Co-ordinating Officer

Page iii **South Thames**

Delete both entries and insert:

South Thames Regional Association of CHCs
c/o Brighton CHC
22 Connaught Road
Hove, BN3 3WB
Phone: 01273 738972; Fax: to be advised

Page 3 **South Bedfordshire CHC**

Email: sbedschc.demon.co.uk

Page 4 **Basildon & Thurrock CHC**

Phone: 01268 284602; Fax: 01268 527855

Bloomsbury CHC

Phone: 0171 530 5255

Page 9 **Burnley, Pendle & Rossendale CHC**

Chief Officer: Ms Helen Gee

Page 16 **Grimsby & District CHC**

Chief Officer: Mrs Katrina Phillips

Page 25 **Hastings & Rother CHC**

Change of address:
103 Sedlescombe Road North
St Leonard's on Sea
East Sussex, TN37 7EJ
Phone: 01424 433221; Fax: 01242 433595

Page 28 **Tunbridge Wells CHC**

Change of address:
Heathervale House
Vale Avenue
Tunbridge Wells
Kent, TN1 1DJ
Phone and fax unchanged.