

# **CHC Listings**

**October 1998**



# CHC LISTINGS

October 1998

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## directory amendments

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**Northern & Yorkshire**

New Chair: Alan Hartley

New Administrator: Mrs Sheila Ogilvie

**West Midlands**

Change of spelling: Lode Lane (not Lodge Lane)

**North West Anglia (Kings Lynn Office)**

New address: The Former Sorting Office, 6 Post Office Lane Wishbech, PE13 1HG

New Telephone: 01945 469830

New Fax: 01945 469832

New Minicom: 01945 469831

**Neath & Port Talbot**

New E-mail: [neathchc@whcsa.wales.nhs.uk](mailto:neathchc@whcsa.wales.nhs.uk)

ASSOCIATION OF COMMUNITY HEALTH COUNCILS FOR ENGLAND & WALES  
Earlsmead House, 30 Drayton Park, London N5 1PB. Phone: 0171 609 8405 Fax: 0171 700 1152

# directory amendments

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## **North Tees**

New address: Prudential House, 17-18 High Street, Stockton-on-Tees, Cleveland,  
TS18 1SP

New E-mail: ntchc@zoo.co.uk

## **South Tees**

New E-mail: stchc@compuserve.co.uk

## **Portsmouth & SE Hants**

New E-mail: portsmouth.chc@dial.pipex.com

## **Association of Welsh CHCs**

New fax no: 01222 502502

## **North West Surrey**

New E-mail: X400.MAILBOX@sc.ms.nwsurrey-chc.sthames.nhs.uk

## **Walsall**

New address: Lichfield House, 27-31 Lichfield Street, Walsall WS1 1TE

## **Newcastle**

New address: 6 Saville Place, Newcastle upon Tyne NE1 8DQ

## **Coventry**

New E-mail: co@chc.u-net.com

## **Dudley**

New address: 1 St Joseph's Court, Trindle Rd, DUDLEY, West Midlands, DY2 7AU

## **North West Lincolnshire**

New address: 50 Oswald Road, SCUNTHORPE, North Lincolnshire, DN15 7PQ

## **South Lincolnshire**

New Chief Officer: Miss Beth Harding

## **Sandwell**

Change to address: West House, not Deviot House

# directory amendments

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## **Central Nottingham**

New address: Clerkson Street, Mansfield, Nottinghamshire, NG18 1BQ

## **Dewsbury**

New Chief Officer: Mr John Kaye

## **Northallerton**

New address: 32 High Street, Northallerton, North Yorkshire, DL7 8ER

## chc publications

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Thank you to all the CHCs which have sent copies of their reports to ACHCEW. It is especially helpful when a short summary is enclosed giving information on the aims, methodology, sample size and results of the report. This ensures that the summary used in CHC Listings (and in the annual Bibliography and ACHCEW's database) accurately reflects the CHC's perception of the main points. If you would like to include a short summary when sending future reports to ACHCEW, that would be most welcome.

### **Children's Services: Looking at what is available locally**

*North West Anglia CHC*

*Pages: 24*

The CHC established a small project group to look at acute services for children, including services for chronically ill children. This is a report of the group's work. A number of recommendations for improvements are made.

### **Health Visitor for the Elderly: Patient Satisfaction Survey**

*Croydon CHC*

*Pages: 10*

Croydon Community Health NHS Trust invited Croydon CHC to conduct a survey to find out patients' level of satisfaction with the health visitor service in the Shirley district. The survey also hoped to gain useful insights into the success of the service, and the merits and potential for replicating services elsewhere in Croydon. 25 interviews were conducted in patients' homes or by telephone. The vast majority of participants were very satisfied with the service.

## **"Prioritisation and Rationing: The Role of CHCs"**

*Trent Regional Assn of CHCs*

*Pages: 34*

This is a report on a one-day conference, held primarily for CHC members and staff, to debate the role of CHCs in prioritisation and rationing decisions. The four speakers were Dr E David Cook, Dr Richard Richards, Dr Peter Barrett and Katrina Phillips.

## **Hospital Discharge Survey throughout Blackpool Wyre & Fylde**

*Blackpool, Wyre & Fylde CHC*

*Pages: 20*

This report is based on joint research between Blackpool CHC and AMS Business Consultants. Four main methods (focus groups, desk and literature research, questionnaires, and one-to-one follow-up) were used to look at hospital discharge procedures.

## **Results of the Postal Survey: Stockport GPs and the NHS Complaints Procedure**

*Stockport CHC*

*Pages: 13*

This report represents the general practitioner view of the operation of the new complaints procedure. It is the CHC's intention to compare the results of this survey with a patient survey in the near future. Forty GPs replied, giving a clear indication of GP's views about the new procedures.

## **Hungry in Hospital?**

*Central Lincolnshire CHC*

*Pages: 105*

This report makes twenty two recommendations to improve catering services for patients but it concludes that standards are high and that patients were not hungry in hospital. The aim of this study was to discover whether patients in Lincoln and and Louth County Hospitals receive food which is accessible, enjoyable and nutritional. Researchers spoke to staff and patients.

## **Complaints Protocol**

*Central Lincolnshire CHC*

*Pages: 12*

This protocol sets out the CHC'S commitment to ensuring that complainants get the best out of the system by having set procedures and boundaries within which the CHC can operate.

## **CHC Monitoring Visits 1 April 1997 - 31 March 1998**

*East Herts CHC*

*Pages: 150*

This booklet contains the reports of the Community Health Council's 50 monitoring visits for the year from 1 April 1997 - 31 March 1998, together with the recommendations made, and the response to those recommendations by the Chief Executives of the NHS Trusts, or their equivalents amongst other providers.

## **"What sort of NHS for The Next 50 Years?"**

*Croydon CHC*

*Pages: 3*

Report of a survey of Croydon people on their views about their NHS. Members of the public attending a local carnival were asked how they saw the NHS. The responses give interesting insight into how a cross-section of local people see some of the key issues confronting the NHS.

## **Annual Conference Summary Report: Public Health & The New NHS**

*West Midlands Regional Assn of CHCs*

*Pages: 74*

The Association's 1998 annual conference considered the topic of public health. The objective of the conference was to assess the impact of public health on our new 'modern and dependable' NHS. This report includes material provided by the speakers.

## **Citizens Panel Survey: Palliative Care**

*Wolverhampton CHC*

*Pages: 14*

This survey was conducted by questionnaire based upon the topics contained in the draft Wolverhampton Strategy for Palliative Care. It was sent out to 226 members of the CHC's Citizens Panel and 112 responded.

## **Report of Maternity Watch at the Maternity Unit St. Peter's Hospital**

*North West Surrey CHC*

*Pages: 38*

The CHC decided with co-operation of the local Acute Trust to undertake a "maternity watch" in the maternity unit of St Peter's Hospital. Members and staff spent twelve hours in the unit talking to staff, surveying patients views and observing the functioning of the unit. The report's recommendations include aspects of staffing levels and the physical layout of the unit.

## **Mini Quality Audit Report: Artificial Feeding at Airedale NHS Trust**

*Airedale CHC*

*Pages: 12*

This is an audit report following a mini-audit into artificial feeding at the local trust and in local special schools.

## **"Northern Doctors Urgent Care. How can we help you?"**

*Northumberland CHC*

*Pages: 31*

This report presents the findings from nearly 500 questionnaires returned from patients using the GP out of hours service. It is structured to enable findings from different parts of the county to be compared and also patient satisfaction with the 3 different kinds of response that might have been made to the call (telephone advice; visit to primary care centre; and home visit by the doctor). The general feedback shows high rates of satisfaction. The main area of concern is the response to calls involving young children.

## **Adult Mental Health Community Care in Croydon**

*Croydon CHC*

*Pages: 24*

Following implementation of Croydon's Mental Health Strategy which included the closure of Warlingham Park Hospital the CHC wanted to know what effect the strategy had on mental health patients. They wanted to know what 'care in the community' really means to patients, carers and providers of services. Interviews and questionnaires were used to collect data. Many criticisms were made of the services but participants also made very positive comments.

### **Obtaining CHC publications**

If you want copies of any CHC publications, could you please contact the relevant CHC directly (details in directory) and not ACHCEW

**Mental Health Act 1983: Memorandum on Parts I to VI, VIII and X**

*Department of Health and Welsh Office*

**Availability:** The Publications Centre, PO Box 276, London SW8 5DT

Tel: 0171 873 9090 £7.50

This memorandum, which describes the main provisions of the Mental Health Act 1983, (the Act) is for the guidance of all those who work with the Act.

**Research: What's in it for Me? Outline Programme**

*The Standing Advisory Group Consumer Involvement in the NHS Research and Development Programme*

**Availability:** Bec Hanley Tel/Fax 01273 841771

The conference brought together consumers, researchers, managers and clinicians to explore the issues surrounding consumer involvement in health research. This report outlines the speeches, presentations and conclusion reached during the conference.

**Hospital, Public Health Medicine and Community Health Service Medical and Dental Staff in England 1987 to 1997**

*The Government Statistical Service*

**Availability:** Department of Health, PO Box 410 Wetherby LS23 7LN

This bulletin relates to staff employed within the hospital and community health services (HCHS) of the NHS in England.

**Equal Opportunities and monitoring in NHS trusts**

*NHS Executive*

**Availability:** Department of Health, PO Box 410 Wetherby LS23 7LN

This document reports the findings of a survey on equal opportunities policies and monitoring in NHS trusts in England, and presents 25 case studies of the implementation of good practice in equal opportunities.

**Changing Childbirth Development Projects**

*NHS Executive*

**Availability:** NHS Responseline 0541 555 455

This document is to inform maternity care professionals and user representatives about the progress and outcomes of the development projects funded by the Department of Health as part of the Changing Childbirth initiative. The report summarises the projects, highlights achievements and lessons learnt and provides contact details.



# official publications

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## **Health Service Commissioner for England, Scotland and Wales. Annual Report 1997 -98**

*The Health Service Ombudsman*

**Availability:**Parliamentary Hotline. Tel: 0345 02 34 74

Report of the work of the Ombudsman concentrating on complaints and on the operation of the NHS complaints procedure.

## **Government Response to the Second Report from the Select Committee on Public Administration (session 1997-98) on The Report of The Health Service Ombudsman for 1996-97**

*Select Committee on Public Administration*

**Availability:**Parliamentary Hotline. Tel: 0345 02 34 74

This is the Government response in the form of a memorandum to the committee. It is published without comment.

## **Summary of responses to consultation guidance of Caldicott Guardians and The NHS Strategic Tracing Service**

*NHS Executive*

**Availability:**Department of Health, Quarry House, Quarry Hill, Leeds LS2 7UE

Tel: 0113 254 5000

Summary of responses to consultation on guidance for Caldicott Guardians and the NHS Strategic Tracing Service. The Caldicott Implementation Steering Group will consider the responses.

# general publications

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## **Economic Aspects of Non-Hodgkin's Lymphoma**

*Keith Tolley, Gareth Morgan, Ray Cartwright and Rhys Williams*

**Availability:** Office of Health Economics, 12 Whitehall London SW1A 2DY

Tel: 0171 930 9203

This booklet examines the economic issues in the current and future treatment and care of NHL, and provides a first estimate for the UK of the costs of this treatment and care.

## **Good Medical Practice**

*General Medical Council*

**Availability:** General Medical Council, 178 Great Portland Street, London W1N 6JE

Tel: 0171 580 7642

Outlines the GMCs principles of good medical practice, standards of competence, care and conduct expected of doctors.

## **Maintaining Good Medical Practice**

*General Medical Council*

**Availability:** General Medical Council, 178 Great Portland Street, London W1N 6JE

This booklet contains advice on maintaining good medical practice and on preventing and managing poor practice.

## **Statistical analysis of the UKCC's professional register 1 April 1997 to 31 March 1998**

*United Kingdom Central Council for Nursing, Midwifery and Health Visiting*

**Availability:** United Kingdom Central Council for Nursing, Midwifery and Health

Visiting 23 Portland Place, London W1N 4JT Tel: 0171 637 7181

Provides statistical analysis of nurses registered with the UKCC. Includes statistics of age, type and qualifications of nurses.

## **Pocket Guide to the NHS**

*Peter Merry*

**Availability:** NHS Confederation Trading Company Ltd, Birmingham Research Park, Vincent Drive, Birmingham, B15 2SQ Tel: 0121 471 4444

The guide contains facts and figures about the health service. Based upon the NHS Confederation's well-respected NHS Handbook, the Pocket Guide incorporates the latest information available on the NHS, including the government's White Paper proposals.

## **Reaching out: Specialist Palliative Care for Adults with Non-Malignant Diseases**

*National Council for Hospice and Specialist Palliative Care Services and Scottish Partnership Agency for Palliative and Cancer Care*

**Availability:** National Council for Hospice and Specialist Palliative Care Services

7th Floor, 1 Great Cumberland Place, London W1H 7AL

Tel: 0171 723 1639

This report examines the palliative care needs of patients dying from progressive non-malignant diseases and those of patients living with chronic non-malignant diseases.

## **Careers for Women in Medicine: Planning and Pitfalls**

*Women in Medicine*

**Availability:** Department of Health, PO Box 410, Wetherby LS23 7LN

This guide is produced by Women In Medicine, an independent, national group of women doctors and medical students and looks at the career structure for women in medicine.

**Primary Health Care Guide to Common UK Parasitic Diseases**

*Jose Figueroa, Susan Hall and Joanna Ibarra*

**Availability:**Community Hygiene Concern, 160 Inderwick Road, London N8 9LT  
Tel:0181 341 7167

This guide will be of interest to any member of the primary health care team seeking 'state of the art' information on the key issues in the control of parasites relevant to the UK population.

**Consumer Concerns 1998: A consumer view of health services, the report of an RSL survey**

*National Consumer Council*

**Availability:**National Consumer Council, 20 Grosvenor Gardens London SW1W 0DH  
Tel: 0171 730 3469

A snapshot of consumers' views on the health service across a wide range of issues.

**Guidance for videotaping**

*Royal College of Psychiatrists, London*

**Availability:**The Royal College of Psychiatrists, 17 Belgrave Square, London SW1X  
8PG Tel: 0171 235 2351

Gives guidance on the video recording of patients under psychiatric care.

**Lighting Up: Smoking Among 16 -24 Year Olds**

*Health Education Authority*

**Availability:**National Smoking Education Campaign, Trevelyan House,  
30 Great Peter Street, London SW1P 2HW Tel: 0171 413 1900

This document contains information for the planning and production of effective and appealing health messages aimed at reducing smoking among 16-24 year olds.

**From isolation to inclusion**

*James Edge and Frances Presley*

**Availability:**Citizen Advocacy Information and Training, 164 Lee Valley  
Technopark, Ashley Road, Tottenham Hale, London N17 9LN

A survey of citizen advocacy with older people, people in receipt of Direct Payments and people living in rural areas.

## **Sugar-Free Medicines**

*The Scottish Office Department of Health: National Pharmaceutical Advisory Committee*

**Availability:** Publications Desk, Room 247, St Andrew's House, Regent Road,  
EDINBURGH EH1 3DG Tel: 0131 244 2946

The report makes the case for sugar-free medicines by reviewing evidence for the relationship between sugar-containing medicines and dental caries and offers practical guidance targeted at key groups ( general practitioners, nurses, health visitors, dental practitioners and pharmacists), for the introduction and increased uptake of sugar-free medicines to improve the oral health of children in Scotland.

## **Public Participation for Public Health**

*National Heart Forum Working Group*

**Availability:** National Forum for Coronary Heart Disease Prevention, Tavistock  
House South, Tavistock Square, London WC1H 9LG Tel: 0171 383 7638

The proposals in this paper build on evidence that population policies, implemented at the local level, can be effective in improving health. The report proposes; local health action teams; Public Health Forums and health improvement programme committees.

## **Assessing health needs of people from minority ethnic groups**

*Royal College of Physicians and Faculty of Public Health Medicine*

**Availability:** Royal College of Physicians, 11 St Andrews Place, London NW1 4LE

This book provides a framework for the quantitative and qualitative assessment of the health needs of ethnic groups including refugees and asylum seekers, and gives guidance on the allocation priority to the provision of the appropriate health services

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## **responses to consultation documents**

**Quality care and clinical excellence**

*Welsh Office*

28/09/98

**Draft guidance: Health Improvement Programmes**

*NHS Executive*

23/09/98

**Service Standards for the Care of Older People**

*Health Services Accreditation*

14/09/98

## responses to consultation documents

<b>A First Class Service</b> <i>Department of Health</i>	08/09/98
<b>Distinction awards scheme</b> <i>NHS Executive</i>	02/09/98
<b>Patient information sheet and consent form - medical research</b> <i>Scottish Office</i>	02/09/98
<b>Tobacco control white paper (letter only)</b> <i>DoH</i>	28/08/98
<b>SLA for paymaster and personnel functions</b> <i>NHS Executive</i>	27/08/98
<b>Standards for records and record keeping</b> <i>UKCC</i>	20/08/98
<b>Organisational Audit Standards for Hospices and Specialist Palliative Care Services</b> <i>The Health Quality Service (HQS)</i>	20/08/98
<b>Consent: the ethical considerations</b> <i>GMC</i>	12/08/98
<b>Clinical effectiveness indicators</b> <i>NHS Executive, CASPE Research</i>	06/08/98
<b>NAO Examination: Hospital performance on admissions and bed management</b> <i>National Audit Office</i>	31/07/98
<b>Better health, better Wales</b> <i>Welsh Office</i>	29/07/98

## responses to consultation documents

The Early Years - draft recommendations on SHO training  
GMC

29/07/98

The New NHS: Guidance on out of area treatment.  
NHS Executive

22/07/98

## forthcoming consultations

For the record: managing records in NHS Trusts and health authorities (retention and disposal of NHS records)

NHSE

Response by 16 October 1998

If your CHC is responding to any of these documents, it would be very helpful if copies of your responses could be sent to ACHCEW at least a week before the deadline.

## forthcoming events

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### **The Relatives Association: Relatives and friends of older people in Homes**

- ◆ The Relatives Association will run meetings between October and November 1998. The aim is to give homes and relatives an opportunity to discuss roles, problems, ideas and potential for running groups.
  - ◆ 1 October, Leeds; 5 October, Sunderland; 6 October, Glastonbury; 13 October, Newbury; 21 October, Barnstaple; 4 November, Hull; 18 November, Southport.
  - ◆ organised by:Relatives Association
- Further information Tel: 0171 916 6055/0171 916 0515 (Julia Burton-Jones or Tara Ifill)

### **Clinical Governance: Implications for Professionals and Organisations**

- ◆ on 6 October 1998
  - ◆ at Harrogate
  - ◆ organised by: Harrogate Public Sector Management Centre
  - ◆ cost: £229.13 - £299.63
- Further information Tel: 01423 506611 ( Liz Haw or Fiona Tweedy)

# forthcoming events

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## **Primary Care Groups and Community Trusts - Takeover or New Partnership ?**

- ◆ This one day conference will be of interest to all those concerned with radical changes which will take place in the commissioning and delivery of care, as Primary Care Groups develop. It is also concerned with the wide-spread effect that these changes will have on NHS organisations and professionals and will concentrate on the future of Community Trusts in relation to Primary Care Groups.
- ◆ on 8 October 1998
- ◆ at The Royal College of Surgeons of England, London
- ◆ organised by: Harrogate Public Sector Management Centre
- ◆ cost: £229.13 - £299.63

Further information Tel: 01423 506611 (Liz Haw or Fiona Tweedy)

## **Sponsored Bike Ride in aid of Action for Victims of Medical Accidents**

- ◆ AVMA's first sponsored bike ride at the end of the summer should prove to be an exciting and challenging event. The rider who raises the most money for AVMA will receive a gift of Mountain Bike.
- ◆ on 11 October 1998
- ◆ Croydon - Brighton
- ◆ organised by: Action for Victims of Medical Accidents
- ◆ cost: £15

Further information Tel: 0181 688 9555

## **Integrating Health and Social Care: Creating a sustainable model**

- ◆ This one day conference will examine the current working relationships between the Health Service and Social Services and explore how these relationships should develop in the future.
- ◆ on 12 October 1998
- ◆ at the Business Design Centre, London N1
- ◆ supported by: Community Care
- ◆ cost: £293.75 - £352.50

Further information Tel: 0171 222 1280

## **Facilitation in Primary Care - A Cost-Effective Way of Delivering The New Agenda**

- ◆ on 13 October 1998
- ◆ at The Royal College of Surgeons of England, London
- ◆ organised by: Harrogate Public Sector Management Centre
- ◆ cost: £229.13 - £299.63

Further information Tel: 01423 506611 (Liz Haw or Fiona Tweedy)

# forthcoming events

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## **Health Policy Briefing for the Pharmaceutical Industry: Capitalising on the opportunities offered by Primary Care Groups in the UK**

- ◆ on 14 October 1998
- ◆ at St James Court, London, UK
- ◆ organised by: European Centre for Pharmaceutical Information
- ◆ cost: £345 (Special NHS Rate)

Further information Tel: 0171 242 1548

## **Capitalising on the opportunities offered by Primary Care Groups in the UK**

- ◆ on 14 October 1998
- ◆ at St James Court, London
- ◆ organised by: European Centre for Pharmaceutical Information
- ◆ cost: £345 (special NHS rate)

Further information Tel: 0171 242 2324

## **Joined up Problems need Joined up Solutions**

- ◆ *This two day conference will be lead by people who design and deliver innovative partnerships, participation, new governance, accountability, and cross systems working. The intention is to contribute to enhanced public services performance in these significant areas.*
- ◆ on 14 - 15 October 1998
- ◆ at the Institute of Physics, London
- ◆ organised by: The Stirling Lisle Partnership
- ◆ cost: £240 + VAT ( A limited number of places available)

Further information Tel: 0191 281 9281

## **"Human Genetics Learning for The Millennium and Beyond"**

- ◆ This one day conference will provide the opportunity for lively and informative debate. It will be a two-way process with participants taking away a range of information, advice and ideas.
- ◆ on 16 October 1998
- ◆ at The Royal Society, 6 Carlton House Terrace, London SW1Y 5AG
- ◆ organised by: Human Genetics Advisory Commission
- ◆ cost: *The conference is free and a buffet lunch will be provided*

Further information Tel: 0171 271 2131 (HGAC Secretariat)



# forthcoming events

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## **The Rural Health Forum**

- ◆ This one day conference aims to raise political awareness, exchange information, formulate an agenda for the implementation of reform, identify rural health problems and create a vision for the future.
- ◆ on 26 October 1998
- ◆ at the Royal College of Physicians, London
- ◆ organised by: the Institute of Rural Health and Rural Voice
- ◆ cost: £145 including VAT with reductions for members of the Institute of Rural Health and Rural Voice.

Further information: The Presentation Factor, Highstone House, 165 High Street, Barnet, Hertfordshire, EN5 5SU

## **Coping with Winter Pressures: Learning from Experience**

- ◆ This one day conference brings together learning experiences from different schemes implemented across fourteen Health Authorities. Key sessions also examine an evaluation of the 1997/98 Winter Pressure Allocation, commissioned by the North Thames Regional Office.
- ◆ on 28 October 1998
- ◆ at Central London
- ◆ organised by: CAPITA
- ◆ cost: Public Sector £290  
Private Sector £390

Further information Tel: 0171 222 5110

## **Launching The Patient Information Forum: "Talking, sharing and acting on good practice"**

- ◆ *This one day conference will focus on talking and acting, for those with responsibility for managing, developing and funding patient information services in NHS Health Authorities and Trusts, Community Health Councils and other voluntary health organisations. Will include workshops on a variety of patient information issues plus an exhibition of participants' work and publications.*
- ◆ on 3rd November 1998
- ◆ at Hulme Hall, University of Manchester
- ◆ organised by: The Patient Information Forum in association with the King's Fund
- ◆ cost: £80 (a limited number of places are available at £50 for CHCs and other voluntary health organisations).

Further information: Sue Weston, Patient Information Forum Conference, Institute of Health Sciences, Old Road, Headington, Oxford Tel/Fax: 01865 880946

# forthcoming events

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## **Changing the face of Adolescent Healthcare Conference by Action for Sick Children**

- ◆ This one day conference takes into account the House of Commons Health Committee report which highlighted that adolescents' health needs in regard to both health promotion and the treatment of sickness are given insufficient priority and lack of focus with poorly developed services.
- ◆ on 3 November 1998
- ◆ at The Imperial College of Science, Technology and Medicine in London
- ◆ organised by: Action for Sick Children
- ◆ cost: Members £75  
Non-members £85

Further information Tel: 0171 833 2041

## **Launching The Patient Information Forum: "Talking, sharing and acting on good practice".**

- ◆ The Patient Information Forum (PIF) is a group of people who work in healthcare, mainly within the NHS, and spend a significant amount of time producing information for patients. The conference will focus on talking and acting. The aim is not to preach to the "usual suspects" within the patient information community but to disseminate good practice and raise the profile of such work amongst individuals.
- ◆ on 3 November 1998
- ◆ at Hulme Hall, University of Manchester
- ◆ organised by: The Patient Information Forum in association with the King's Fund
- ◆ cost: £80

Further information Tel: 01865 880 946

## **Broadening Horizons**

- ◆ This three day conference focuses on the White Paper and the new structures it creates. Questions will be answered on the development of PCGs, including their structure and operation, public health and PCGs, financial risk, Health Improvement Programmes and power sharing. In addition to a lively forum on The White Paper, delegates can gain a clearer understanding of clinical governance, an insight into the 24 hour Nurse Helpline pilots, and an evaluation of PCAPs.
- ◆ on 3 - 5 November 1998
- ◆ at Harrogate International, Conference Centre
- ◆ organised by: Sterling Events Ltd, market leaders in medical event management
- ◆ cost: £195 - £295

Further information Tel: 0151 709 8979

# forthcoming events

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## **The future of Primary Care is 'working together'**

- ◆ on 10 November 1998
- ◆ at The Royal Society of Medicine, 1 Wimpole Street, London W1M 8AE
- ◆ organised by: The Royal Society of Medicine
- ◆ cost: RSM Fellows/Member £35  
Non-Fellows/Members (doctors/managers) £75  
Non-Fellows/Members (Non-medically qualified) £35

Further information Tel: 0171 290 2985 (Tim Hoof)

## **Redefining Normal Childbirth: Redressing the balance between risk and intervention**

- ◆ This one day conference will appraise the views of other health care professionals, encourage women to have confidence in their ability to give birth normally and re-evaluate the concept of risk.
- ◆ on 10 November 1998
- ◆ at the National Exhibition Centre, Birmingham
- ◆ organised by: Profile Productions Limited
- ◆ cost: £49.95  
£29.95 for students

Further information Tel: 0181 566 1902

## **Agenda for Change 3**

- ◆ This one day conference will build on the experience and success of previous conferences held in 1996 and 1997. The conference will bring together the major organisations in the HIV voluntary sector, and health and social care managers and providers of HIV services. The conference aims to influence HIV policy and practice in the UK and internationally, in dialogue with UK Parliamentarians and Government.
- ◆ on 13 November 1998
- ◆ at Manchester Town Hall
- ◆ organised by: HIV alliance
- ◆ cost: Statutory and private organisations £60  
Voluntary organisations £30  
Voluntary organisations - 5 places £100

Further information: 0161 839 4340

## **Conference on Chinese Mental Health**

- ◆ This one day conference aims to share information, explore good practices.
- ◆ on 19 November 1998
- ◆ at Thackray Medical Museum - Leeds
- ◆ organised by: Advocacy & Interpreting Service

Further information Tel: 0113 235 1877 (Anita Chan, Yan Wang or Mussarat Khan)

# forthcoming events

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## **Community Care Live**

- ◆ This two day conference was held for the first time last year and was the biggest annual event in social care ever held in the UK, bringing together managers and practitioners from all levels for a feast of debates, seminars and workshops on a host of issues including the integration of health and social care.
  - ◆ on 24 - 25 November 1998
  - ◆ at the Novotel Hotel in Hammersmith, West London
  - ◆ Organised by: Community Care
- Further information Tel: 0181 652 8461 (Paul Smith)

## **Inequality & Mental Health**

- ◆ This two day conference aims to present the evidence about inequalities in mental health and in access to mental health services, and about effective ways these can be tackled. The purpose is to promote awareness of problems and solutions at local and national levels. The target audience is a mixture of professionals from all relevant groups, individuals involved in the mental health voluntary sector and a significant number of service users. The conference will culminate in the signing of a joint declaration by the four sponsoring bodies, entitled without Prejudice.
  - ◆ on 26 -27 November 1998
  - ◆ at New Connaught Rooms, London
  - ◆ organised by: The Section of Community Psychiatry (PRISM) at the Institute of Psychiatry/Maudsley Hospital, The Mental Health Charity (Mind), The Faculty of Public Health Medicine and The Local Government Association.
  - ◆ cost: £350
- Further information Tel: 0171 233 8322

### **ACTION FOR SICK CHILDREN**

#### **CHANGE OF ADDRESS**

*Please note that as of October 1998, the Action for Sick Children*

National Office will be moving to:

First Floor  
300 Kingston Road  
Wimbledon  
London  
SW20 8LX

N.B. Please send all conference bookings to the Argyle House Address  
as on the booking form.

# information wanted

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## **Mental Health Advocacy**

Hammersmith & Fulham CHC are looking into Mental Health advocacy services.

- ◆ Do other CHCs know of Advocacy Services in their areas, particularly for in-patients in mental health units?
- ◆ Are there advocacy services for community-based patients or users?
- ◆ Do they serve all patients or are they restricted to particular patients or those from certain boroughs or health authorities?
- ◆ Are there any significant gaps?

If you have any information please contact Niall Fitzgerald on Tel: 0282 748 0639

### **For our files:**

ACHCEW would be grateful if any CHCs sending information to another CHC in response to a request for information could also send a copy to ACHCEW.

**The deadlines for the next two issues  
of CHC Listings are 8 October and 6 November**

## leaflets

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The following leaflets are available from the organisations listed.

### **You should have an HIV-friendly GP**

George House Trust  
75 Ardwick Green North  
Manchester M12 6FX  
Tel: 0161 839 4340

### **General Dental Council**

37 Wimpole Street, London W1M 8DQ  
Tel: 0171 887 3800