

My Ref: CF/SJH/64.2

Enquiries to: Charlotte Fitzgerald

15 January 2009

Kingston LINK Host (KCABs)
Mr Peter Gray – Chair
Ms Pippa Mackie – Chief Executive
Mr Richard Morgan – Treasurer
Ms Julie Reay – Board Member

Guildhall 1
Kingston upon Thames
Surrey KT1 1EU
☎ : 020 8547 6002
Fax: 020 8547 6148
email: charlotte.fitzgerald@rbk.kingston.gov.uk
www.kingston.gov.uk

Sue Conley
0208 547
6098

Dear All

Re: Kingston Local Involvement Network

I have tried to get together a meeting of all relevant parties, without success for various reasons, to discuss the current position of the Local Involvement Network in Kingston. This letter sets out the issues which would have been discussed at that meeting and indicates the way forward which RBK intends to take.

We held a contract monitoring meeting with you, KCABs, regarding the contract to deliver a LINK in Kingston, on 20 November 2008. We asked Olivia Nuamah to attend to ensure that we had a clear interpretation of Department of Health (DoH) requirements, as this had been an area of concern. Ms Nuamah confirmed that the contract RBK has with KCABs should ensure delivery of DoH requirements, that RBK interpretation of requirements had been correct and that the current arrangements were not delivering what was required. During the meeting it became clear that KCABs was not delivering the requirements of the contract for the following reasons:-

- There was no evidence of the establishment of a wide network of Kingston groups and residents and the K-LINK seemed to have reduced itself to Steering Group activity, primarily focused on the carried forward work programme of the PPI.
- Steering Group only involvement with minimal evidence of further engagement of residents, community or interest groups. RBK expected evidence of involvement with a range of different groups and individuals in a far-reaching network in accordance with the contract requirements; and a work programme which reflected priorities from within that network, or at least confirmed by that network.

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I attach a performance framework which sets out quite clearly what RBK and DoH expectations are and RBK needs assurance that KCABs will be able to deliver. Please indicate in an Action Plan how and when KCABs is going to ensure a more representative and far-reaching voice and evidence of LINKs activity in Kingston.

Yours sincerely

Charlotte Fitzgerald

Charlotte Fitzgerald
Head of Strategy and Performance Division

cc Cllr Rolson Davies, Executive Member for Health and Adult Community Services
Roy Taylor - RBK
Olivia Nuamah - DoH
Susanna Daly - RBK

Enc

Ask CAB for evidence of power
to make this decision / legal authority

Medhabu ← however
Bates



INVESTOR IN PEOPLE

If this letter is not clear, please post it to: FREEPOST RBK BETTER LETTERS or ring 020 8547 5757